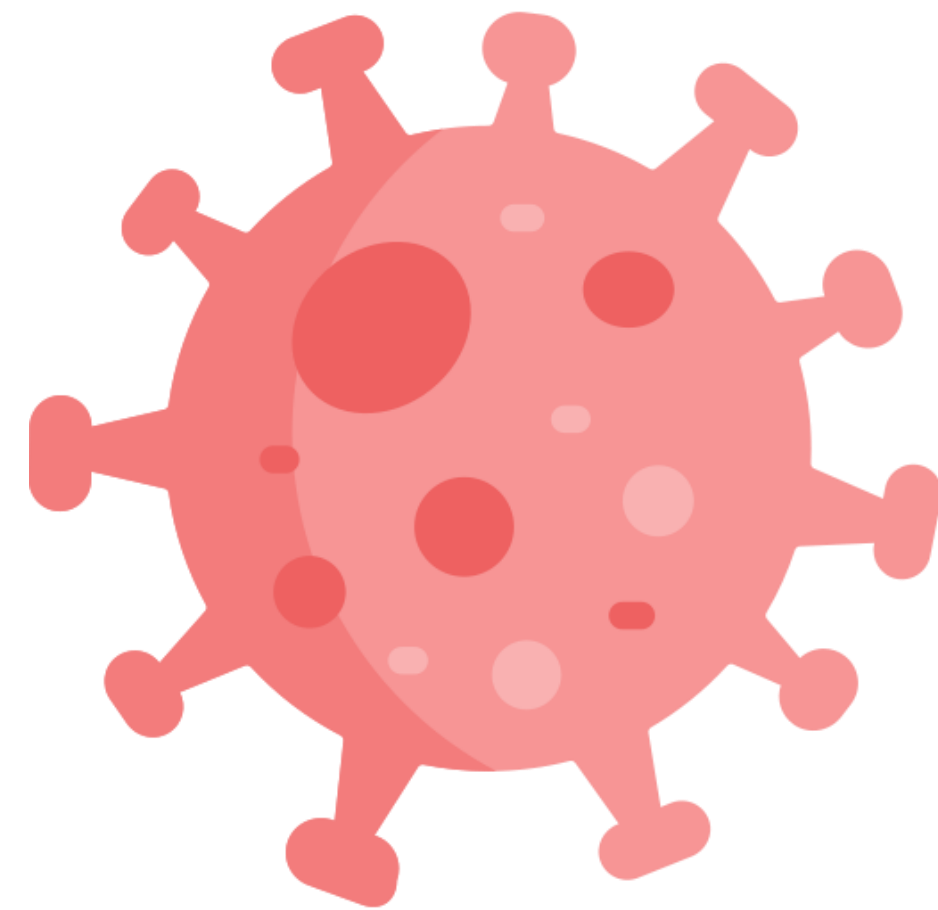
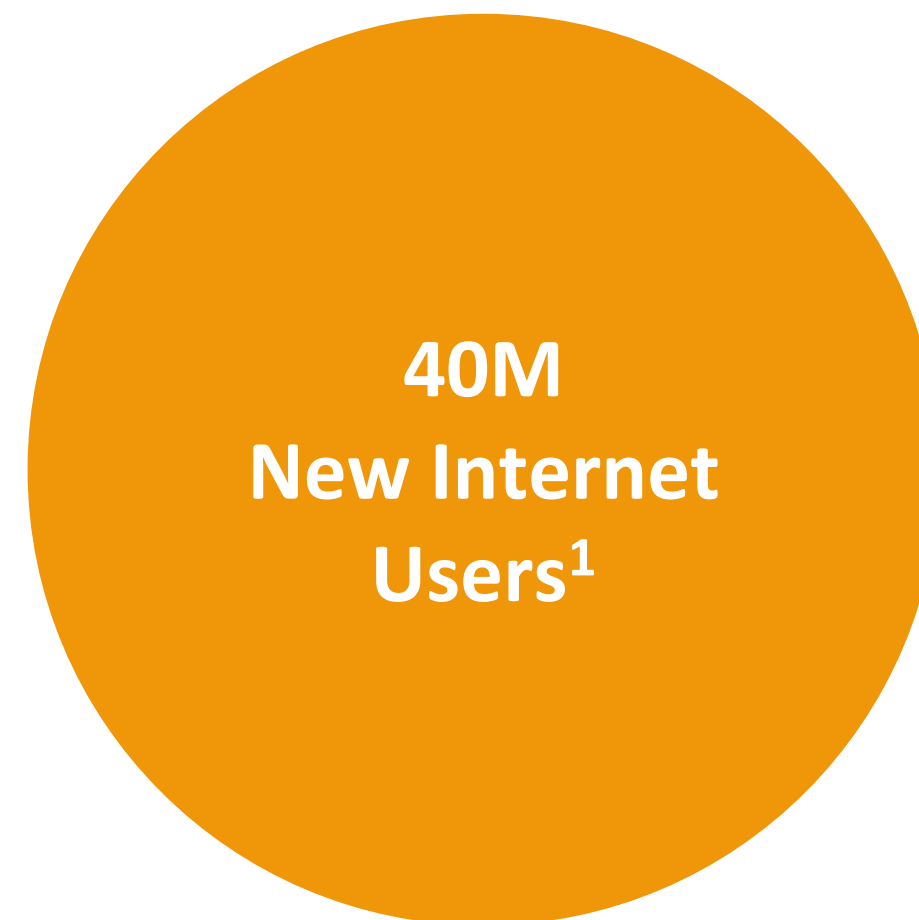


Supporting Charities' Digitalisation Journey

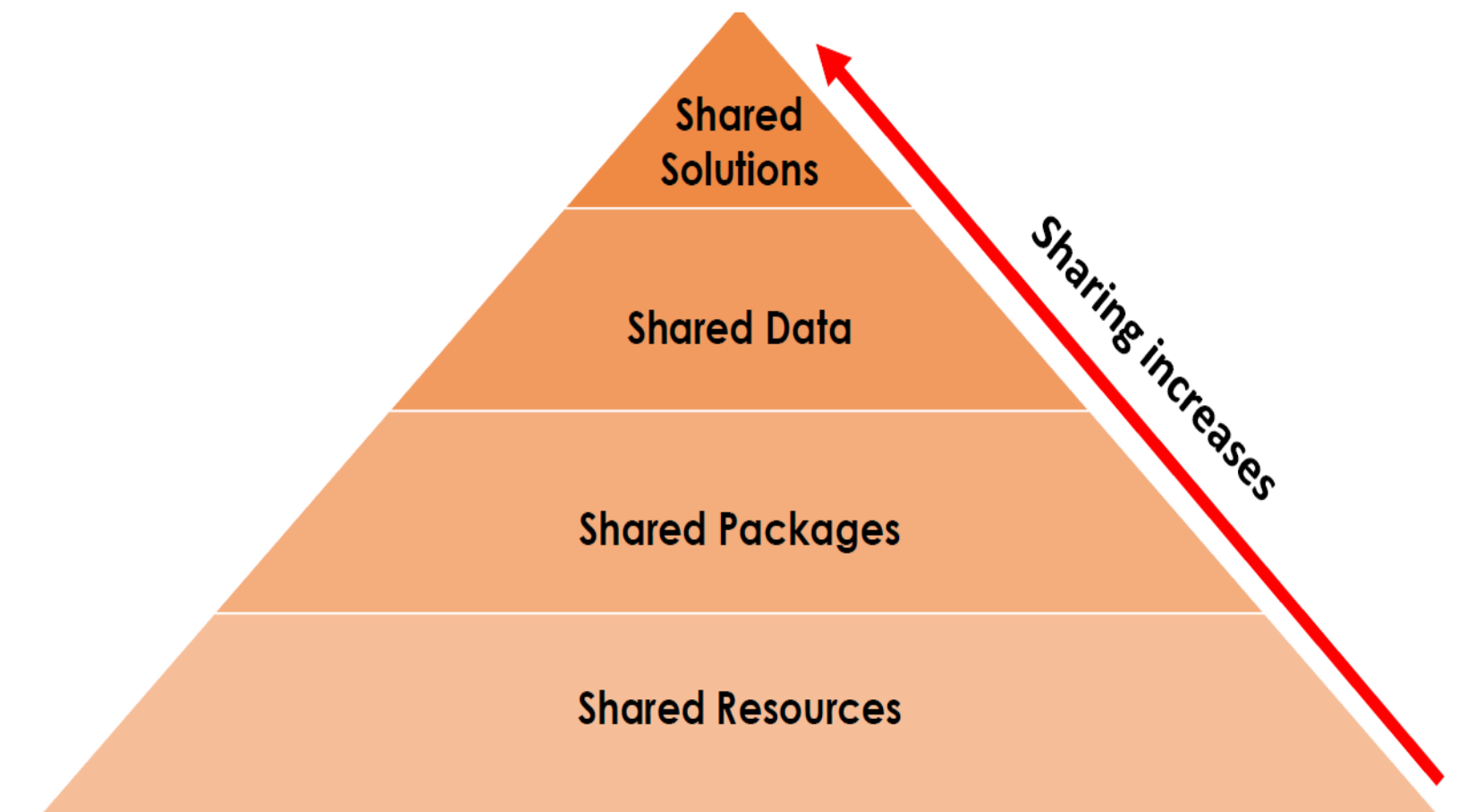
Why going digital is important



COVID



Southeast Asia region



Share efficiently

¹: e-conomy SEA 2020 report, Google, Bain and Temasek <https://www.temasek.com.sg/en/news-and-views/subscribe/google-temasek-e-conomy-sea-2019>

Cybersecurity & Personal Data Protection

- Cyber attacks and cyber crime have gone up tremendously
- Secure User Devices and Endpoints
- Safeguard enterprise applications and infrastructure
- Personal Data Protection Act



Collective responsibility = Everyone has a part to play



Trust

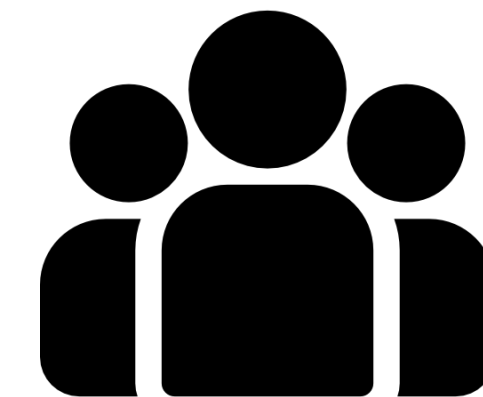
Charities GoDigital Kit – Digital Solutions

Areas for digitalisation



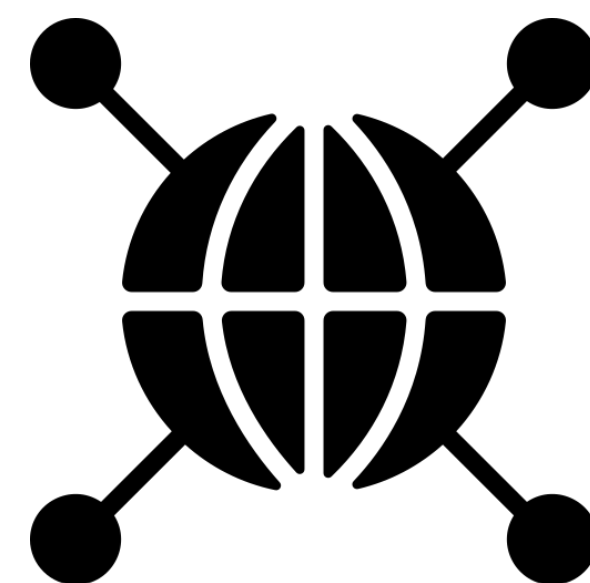
Backroom Function

Accounting Management System
Human Resource Management System



Stakeholder Management

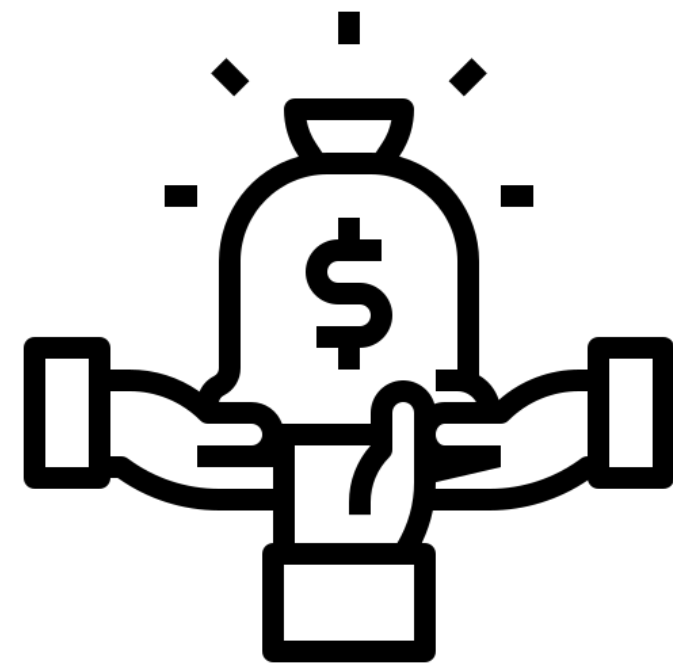
Volunteer Management System
Donor Management System
Fund-Raising Management



Service Delivery

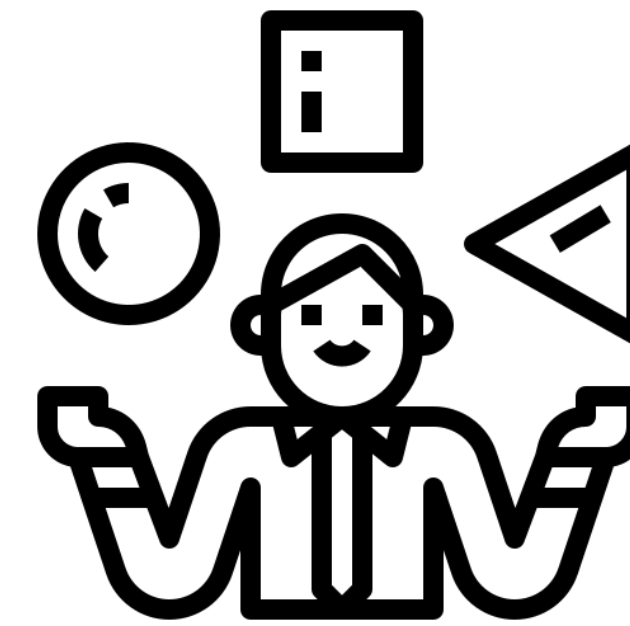
Digital Payment
Chatbot

Where to get help



Funding Support

VWOs-Charities Capability Fund (VCF)

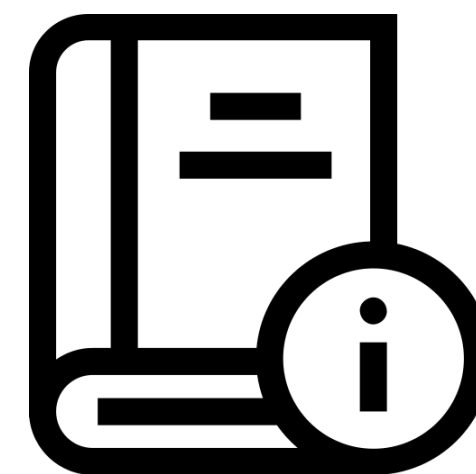


Capability Building/Expertise

Boardmatch

Shared Services Initiative for Charities

SkillsFuture Series



Guides, Tools & Other Resources

Charities GoDigital Kit

Data Protection Guide for Charities

PDPC's advisory guidelines for social service sector

VWOs-Charities Capability Fund (VCF)

VCF Consultancy Grant

- **Support projects that bring about improvements in key governance and management areas e.g.:**
 - review on policies covering regulatory compliance or digital-related policies
 - internal controls and governance best practices
 - PDPA and disclosure practices
- **Up to 80%, capped at \$100,000/small & medium charities, \$50,000/large charities over 5 years**
- **Collaborative projects amongst charities that aim to enhance charities' governance, management and operational efficiency.**
- **Up to 80%, capped at \$50,000 per project**

VCF ICT Grant

(A) Basic infrastructure components:

- 2 computers (\$1,200 per equipment)
- 1 Printer (\$256 per equipment)
- 1 Broadband Account (\$1,645 per account)

(B) Office Automation Tools on a subscription basis (\$120 per user)

(C) Website development costs on Content Management System to facilitate publishing of charity's information (\$3,000 per charity)

(D) Commercial Off-The-Shelf software for charity's basic operational capabilities (e.g. Microsoft Office, Anti-Virus) and for the adoption of Charities Accounting Standard (CAS). (\$30,000 per charity)

VCF ICT Grant

(E) From 3 Sep 2020

Digitalisation efforts including solutions that cover areas such as:

- Accounting Management
- Bill & Payment
- Customer Relationship Management
- Cyber Security
- Document Management
- Fund-Raising
- Human Resource Management
- Learning Management
- Remote Working
- Visitor Management
- Volunteer Management

(F) From 1 Apr 2020

Subscription charges of video and audio-conferencing tools

VCF Shared Services Grant

- **Support charities' efforts to outsource their finance, accounting and payroll functions to a third-party service provider**
- **From 1 Apr 2020**
- **Up to 50% monthly charges for 1st year and up to 25% for 2nd year, capped at \$100,000/charity**

VCF – How to apply

- Apply at <https://www.app.ncss.gov.sg/>
- For NCSS members applying for ICT Grant portion (E), please submit your application under the Funding@Tech-and-GO!. For more information, please contact NCSS Pumpkin Squad at Tech-and-GO@ncss.gov.sg.
- For project costs exceeding \$6,000, charities should also submit 3 quotations of comparable scope or specifications.
- Available till 31 March 2022
- For (E), successful small/medium charity applicants receive up to 80% of the supported cost or 80% of the actual expenditure, whichever is lower, and capped at \$30,000 per charity.
- For (F), up to 70% of the supported cost or 70% of the actual expenditure, whichever is lower, and capped at \$250 per charity.

Onboarding for Ishine Cloud Limited (iSC) IT solutions

iSC is a charity set up by Singapore Pools to provide other charity organisations with an integrated suite of charity-specific solutions via a secure cloud-based IT platform.

Scope	
iSC Core <ul style="list-style-type: none"> Virtual Desktop Solution Microsoft Office 365 E3 Secure Shared Storage 	iSC HR <ul style="list-style-type: none"> 3 modules: Payroll, Leave, Claims Additional modules: Time Clock, Benefits, People
iSC Accounting <ul style="list-style-type: none"> Send and track invoices online Multi-dimension reporting Integrated with iSC HR 	iSC Donor Management <ul style="list-style-type: none"> Online and offline donation management IRAS report and receipts generation Self-service portal for donor registration and donations
iSC Volunteer Management <ul style="list-style-type: none"> Volunteer Categorisation Volunteer availability and schedule management Generation of reports and dashboards Self-service portal for volunteer and event registration 	

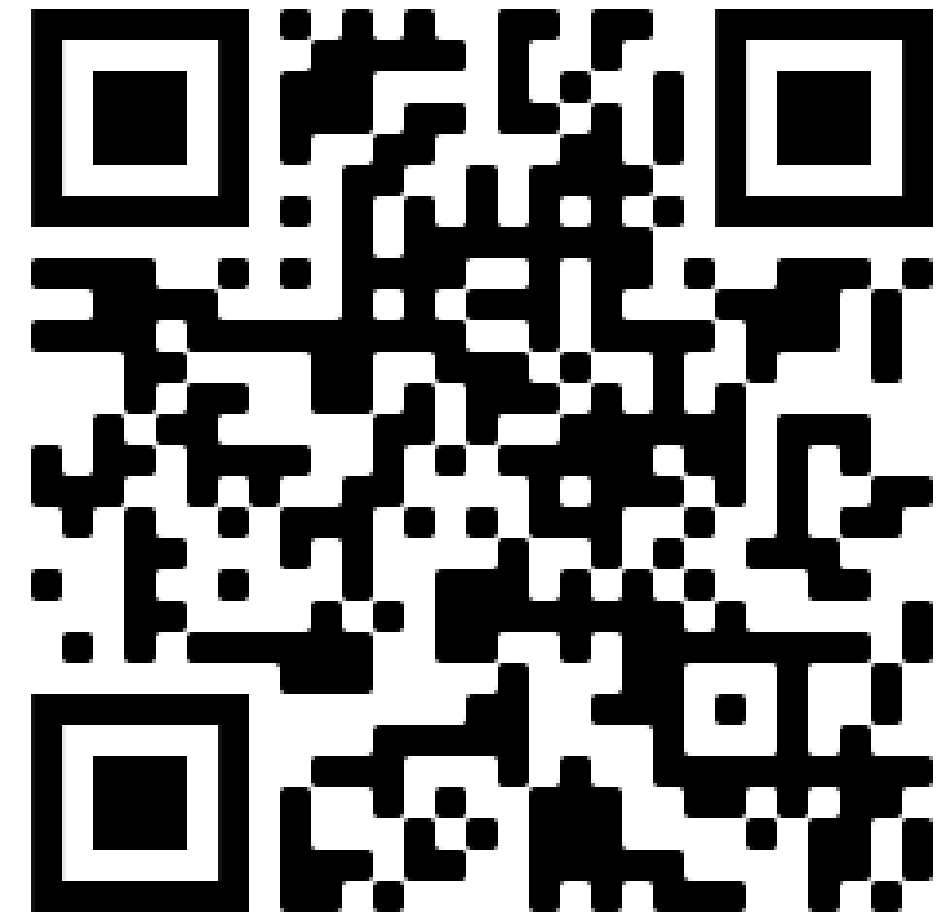
For Small and Medium sized Charities

Upto 100% for One-time onboarding fees, and monthly subscription fees for the first 12 months, subjected to the grant cap per charity.

For more information regarding iSC's services, visit <https://www.ishinecloud.sg> or reach out to the iShine Cloud representatives or call iSC's hotline at 6216 6558.

- NevilleFernandez@ishinecloud.sg
- MarcusWong@ishinecloud.sg
- NancyLoh@ishinecloud.sg

Charities GoDigital Kit



VCF



<https://www.charities.gov.sg/>

Hotline: 6337 6957

Email: MCCY_Charities@mccy.gov.sg

Survey on VCF



<https://go.gov.sg/vcfsurvey>

<https://go.gov.sg/vcfsurvey>