

ANNEX B

About Dr Ang Hak Seng, BBM

Dr Ang Hak Seng (洪合成), 60, was first appointed as the Commissioner of Charities (COC) and Executive Director of the Registry of Co-operative Societies and Mutual Benefit Organisations in January 2017. He was also concurrently appointed as Deputy Secretary (Special Duties), MCCY and Fellow with the Civil Service College.

Background

2 Dr Ang holds a degree of Doctor of Philosophy from Nanyang Technological University and a Master of Science (Management in Technology) from Massachusetts Institute of Technology. Prior to his current appointment, he served as the Chief Executive Director of the People's Association from Apr 2013 to Jan 2017. He also served the Health Promotion Board as Chief Executive Officer, and the Singapore Police Force and the Ministry of Home Affairs for more than 30 years.

Key Achievements/ Contributions

3 Dr Ang has brought with him a wealth of experience from helming diverse portfolios, spanning policy development, community building, operations and international relations. Since assuming his appointments in MCCY, he has made significant contributions to the Ministry. As COC, to achieve a thriving and trusted charity sector, Dr Ang led a shift from regulation to co-regulation. This focused on achieving quality assurance through the collective efforts of donors, charities and intermediaries. For donors, safer giving was promoted by educating donors to always ask and check before giving. For charities, Dr Ang led the review of the Charities Act, and the refinement of the Code of Governance for Charities and Institutions of a Public Character to strengthen the governance practices of charities in Singapore. To improve the capabilities of charities, the office also provided training to charities and worked on the five-year extension of the Voluntary Welfare Organisations-Charities Capability Fund to level up the governance and management capabilities of the charities. For intermediaries, Dr Ang worked with partners to provide 11 shared services to charities to help streamline and improve their processes. The next shift would be from co-regulation to collaboration where charities need to work closely together to ensure high quality services are provided to those in need.

4 Dr Ang also led the review of the Co-operative Societies Act. The amendments, published in March 2018, aimed to strengthen the regulation of credit co-ops, facilitate their operations and better protect members' interests. To strengthen the competencies of the credit co-ops' officers, Dr Ang spearheaded the development and implementation of mandatory training programmes for key appointment holders. Going forward, the Registry will develop new regulations to support the new provisions in the Co-operative Societies Act and support credit co-ops to achieve better compliance through capability building.

5 Dr Ang will continue to lead the SG Cares Office. The SG Cares movement fosters a more caring and inclusive society through strengthening civic culture and growing every day acts of consideration, active volunteerism and ground-up efforts in Singapore. Dr Ang will grow partnerships and focus on building a more connected giving ecosystem by improving volunteer management capabilities of the non-profit sector and by increasing needs-based opportunities for everyone to give effectively. To forge a stronger social compact, the SG Cares Volunteer Centres will cover all 24 towns in Singapore, and adopt a whole-of-government approach to identify and establish centres of excellence. These centres will promote awareness, galvanise participation, develop volunteer communities and offer regular service-based volunteerism opportunities.