

#### MEDIA FACTSHEET - PROGRESS OF SINGAPORE TOGETHER MOVEMENT

- The Singapore Together movement marked its third anniversary in June 2022.
- More than 140,600 Singaporeans and members of the public, and 1,590 organisations, have collaborated with Government agencies through 35 Singapore Together Alliances for Action (AfA) between June 2020 to July 2022.<sup>1</sup> They contributed to more than 160 projects to co-create solutions on 15 key thematic issues that arose from the Singapore (SG) Together Emerging Stronger Conversations. There are now 25 active AfAs; 10 AfAs have since concluded their terms<sup>2</sup>.
- Singaporeans want to be involved in building Singapore's future together. In 2022, through
  the Singapore Together movement and various engagement efforts, we will galvanise a
  whole-of-society effort to work on ideas to build a better Singapore. These opportunities
  to contribute will be updated regularly on www.sg.

Singapore Together started in 2019 to mark a shift in governance approach towards deeper partnership between the Government and Singaporeans. The unprecedented disruptions caused by the pandemic gave greater impetus for Singapore Together; the Government continued its focus to partner and engage with citizens to shape a stronger post-pandemic future – a Singapore that continues to be a bright spot in the world, and a caring, inclusive, and sustainable society.

#### Shaping our future, together through Alliances for Action

- More than 140,600 Singaporeans and members of the public from all walks of life have contributed to more than 160 projects through the 35 Singapore Together Alliances for Action (AfA). These AfAs address the 15 major themes that were most important to Singaporeans, arising from the SG Together Emerging Stronger Conversations and other engagements. The AfAs are partnerships that bring together the people, private and public sectors to co-create and implement solutions on significant issues. The AfAs and their impact are listed at **Annex A.** Besides partnership, the Government has also addressed these themes through national policies, such as the expansion of the Progressive Wage Model and enhancements to Workfare payouts, and will continue to do so.
- As new issues emerge, the Government will continue to address them in partnership with Singaporeans. In the past year, the Government has progressively involved more Singaporeans in national conversations on a wide range of issues, such as women's development, marriage and parenthood, sustainability, and land use.

<sup>&</sup>lt;sup>1</sup> The figure reflects the totals from each of the Government agencies with AfAs. Pls refer to <u>Annex A</u> for details.
<sup>2</sup> There are currently 25 ongoing AfAs. The 10 AfAs that have completed their term are: 1. Beyond Covid-19 Taskforce, 2. AfA on Supply Chain Digitalisation, 3. AfA on Sustainability, 4. AfA on Digitalising Built Environment, 5. AfA on Facilitating Smart Commerce, 6. AfA on Robotics, 7. AfA on EduTech, 8. AfA on MedTech, 9. AfA on AgriTech, and 10. AfA on Enabling Safe and Innovative Visitor Experiences. Pls refer to <u>Annex A</u> for details.



This is the Singapore Together movement in progress - where Singaporeans are increasingly participating in meaningful dialogues about the complex issues we face and cocreating a way forward together. The AfAs, complemented by other forms of partnerships, are significant in showing how in big and small ways, every Singaporean can contribute to positive change.

#### 35 SG TOGETHER ALLIANCES FOR ACTION FORMED TO ADDRESS THEMATIC ISSUES



SOCIAL SUPPORTA

NATIONAL IDENTITY & SHARED VALUES^ GOVERNANCE & CIVIC ENGAGEMENTA **OUR DIVERSE SINGAPORE COMMUNITY NATIONAL SECURITY & TOTAL DEFENCE RACE & RELIGION** 

- SG Cares Community Network
- AfA on Corporate Purpose
- AfA on Emerging Needs and Volunteerism
- AfA for Integration in Society
- Beyond Covid-19 Taskforce
- AfA on Norms for Joss Paper Burning#



JOBS & ECONOMY **EDUCATION & TRAINING** 

- AfA for Lower-wage Workers
- AfA on Accurate Property Listings
- AfA on Sustainable Spaces
- AfA on Enabling Safe and Innovative Visitor Experiences\*
- AfA on Digitalising Built Environment\*&
- AfA on EduTech\*
- AfA on Facilitating Smart Commerce\*& AfA on Robotics\*
- AfA on Supply Chain Digitalisation\*&
- AfA on Sustainability\*
- AfA on MedTech\*8
- AfA on AgriTech\*8
- AfA on Business Leadership Development#



**BUILT ENVIRONMENT & LIVEABILITY** 

- Friends of the Parks AfA
- Youth Stewards for Nature AfA
- Building Community Resilience @ Cambridge Road
- Dementia-friendly Neighbourhood project
- Health District @ Queenstown AfA
- AfA for Facilitating Group Buy Activities in the Heartlands#



ARTS & SPORTS

- Youth Mental Well-being Network
- Mentoring AfA



**FAMILY** 

# **CARING FOR SENIORS**

- Work-life Harmony AfA
- AfA for Caregivers of Persons with Disabilities
- AfA to Strengthen Marriage and Family Relationships



**DIGITALISATION & TECHNOLOGY^** 

Digital for Life Movement AfAs:

- Sunlight AfA to Tackle Online Harms,
- especially those targeted at women and girls AfA to Enhance Digital Readiness Skills and
- Literacy for Daily Living
  AfA to Enhance Digital Access for Needy
- Beneficiaries AfA Online Ordering for Hawkers

- Denotes themes of most interest during the ESCs
- \*Denotes the nine SG Together AfAs convened by the Emerging Stronger Taskforce.
- Denotes the new SG Together AfAs from Mar 2022.
- \*Denotes the SG Together AfAs that have concluded its term.

#### Partnership highlights

- Singaporeans want to play a part in co-creating solutions for pressing issues, and working towards a just, caring and equal Singapore society, with opportunities for all. Many have aspirations to better support our lower-wage workers; build stronger families; take care of those from disadvantaged backgrounds; and strengthen our social cohesion - giving every Singaporean a stake in our society and not leaving anyone behind.
- 6 Government-citizen partnership efforts have helped us to uplift students and families from disadvantaged backgrounds to address social mobility. For example, MOE's UPLIFT (Uplifting Pupils in Life and Inspiring Families Taskforce) has supported more than 45,000 students in partnership with over 50 organisations. This includes the MOE UPLIFT Community Network, which brings together agencies and community resources, such as the UPLIFT Family Befrienders, to address the needs of students from disadvantaged



backgrounds who need help attending school more regularly, as well as their families. The Network will support about 1,800 students each year when fully rolled out nationwide. Another such initiative is MSF's Community Link (ComLink), where Government agencies, community partners and volunteers come together to empower and uplift families with children living in rental housing. The goal is to support these families towards Stability, Self-reliance and Social Mobility (3S). Since April 2019, ComLink has reached out to more than 3,500 families to understand their needs and aspirations. Agencies and partners then follow up with case support and also work with volunteers to offer customised programmes and services to these families. In the coming years, we plan to reach out and support all 14,000 families.

- We are also increasing support for post-secondary students to deepen their skills. As part of the review on pathways in applied education, MOE consulted around 2,000 stakeholders, including students, alumni, parents, teachers, and industry partners. The policy recommendations, which were announced in January 2022, seek to support the unique strengths and diverse aspirations of ITE and polytechnic students, and equip graduates with the skills needed to thrive in the future economy.<sup>3</sup>
- 8 By working closely with tripartite partners, we are also helping to ensure that no one is left behind in our economic progress. The tripartite AfA for Lower-Wage Workers will continue its work to improve opportunities and working conditions for this group of workers.
- 9 We launched the Singapore Green Plan 2030 in February 2021 to advance our sustainability agenda as one nation. As part of the Singapore Together movement, the Green Plan offers citizens the opportunity to share their views and co-create solutions for a greener Singapore.
- We also convened the Community Advisory Panel on Neighbourhood Noise in April 2022 to develop norms to address the issue of noise disturbance faced by residents, in particular noise from neighbours and noise from groups gathering in common areas. Through extensive engagements with citizens, the Panel, which comprises and is led by representatives from the social, academia and people sectors, will develop a set of national norms on what constitutes acceptable or unacceptable noise disturbances as well as the appropriate neighbourly behaviour to reduce noise disturbances. The norms can help facilitate dialogue and discussion among neighbours with differences in views over noise issues, hence creating a more harmonious living environment in Singapore. They will also serve as a useful benchmark and common reference for public advisories, when facilitating mediation and decision-making at the Community Disputes Resolution Tribunals.
- The **Forward Singapore** exercise was launched by Deputy Prime Minister Lawrence Wong on 28 June 2022. It builds on the ideas gathered and partnerships built across various engagements in recent years, including the Singapore Together Emerging Stronger Conversations, the Conversations on Women's Development, and the Long-Term Plan Review, among others. Through Forward Singapore, the 4G leadership will partner Singaporeans to explore how we can ensure greater opportunities for all; provide better assurance and care for Singaporeans in a volatile world; steward our shared resources; and

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<sup>&</sup>lt;sup>3</sup> For more information, please refer to: https://www.moe.gov.sg/news/press-releases/20220107-enhanced-flexibility-industry-readiness-and-support-for-polytechnic-and-ite-students



foster a greater sense of shared ownership and responsibility across society. The exercise will be organised along six pillars (Empower, Equip, Care, Build, Steward and Unite), each headed by 4G leaders.

We encourage all Singaporeans to step forward to offer your views and ideas, and work with the Government and the rest of society to turn our shared vision into reality. The Forward Singapore exercise and Singapore Together movement enable citizens to partner the Government, and one another, for a better Singapore.

### **Annex**

A. Key Impact from the 35 AfAs (and including the list of the 10 AfAs that have completed their terms)

### **About Singapore Together**



Singapore Together is about Singaporeans working with one another, and with the Government, to build our shared future. The Government will open up more partnership opportunities for Singaporeans to participate, and support more citizen-led efforts. Whatever our background or interests, we can each step forward to contribute in areas that we care about. By working together, we can turn diversity into strength and transform challenges into opportunities, to build a Singapore that present and future generations of Singaporeans will be proud of. For more information, visit <a href="https://www.sg.">www.sg.</a>



## **ANNEX A**

## PROGRESS AND IMPACT MADE BY THE 35 AFAS

- Please see below for the details to the progress of the 35 AfAs.
- Of these 35 AfAs, 10 have since completed their terms. The updates on the completed AfAs are on pages 35 40.

New AfAs   1.
on Norms for Joss Paper Burning  Singaporeans / members of the public involved  No. of organisations involved  No. of organisations involved  11  1. Singapore Buddhist Federation (Singapore)  3. Wat Ananda  4. Singapore Federation of Chinese Clans Association  5. Singapore Religious Goods Merchants Association  6. The Association of Funeral Directors Singapore  7. Kong Meng San Phor Kark See  8. Dong Xun Ge (Samantabhadra
9. Di Zang Lin 10. Shin Min Daily News MediaCorp Chinese



S/N	AfA and Lead Agencies	Key Impact
	Agencies	
		Snapshot of the projects undertaken by the AfA members  1 Project Nationwide Public Education Campaign for the 7th Lunar Month (29 July – 26 August 2022).  PE materials displayed at Town Councils' Digital Display Panels and notice boards within HDB estates, as well as supermarkets and joss paper retailers.  Collaboration with Our Grandfather Story to produce an educational video.  Collaboration with getai artistes to spread PE messages during getai live shows and livestreams.
		Impact / Progress The AfA was recently launched on 14 July 2022.
2.	Alliance for Action (AfA) for Facilitating Group Buy Activities in the Heartlands HDB, MSO, PA	<ul> <li>Co-led by HDB and PA and working in consultation with community and industry stakeholders, an AfA will be set up in 3Q 2022 to explore and implement sustainable solutions to manage dis-amenities (e.g. cluttered corridors) in HDB estates arising from group buy activities.</li> <li>Group Buy or Collective Buying activity is the consolidated community purchase of items such as food, groceries, household products, or even furniture for residents to enjoy 'group discounts' when buying in bulk directly from the suppliers. Such group buys have benefits such as</li> </ul>



AfA and Lead Agencies	Key Impact	
	however, the associal amenities to other residual. Hogging of when trucks and various b. Inconvenier lifts are frequently and c. Cluttering of and blocking the proposes a fire risk.  The AfA aims to significant storage of group buy technical/infrastructural efficient storage of group in HDB estates and in the storage and collect areas. To do so, the Afgroup buy leaders, consolution-providers to use create solutions to account by such activities.	sinesses. Despite the benefits, ated activities may result in disdents such as:  If the loading and unloading bays ans unload the goods; Ince posed to residents when the being used to transport the goods;  If the goods at the common corridor bassageway for neighbours, which the delivery and storage items. It will study the all solutions available to allow up buy items at the common areas inplement an operational model for tion of group buy items at common A will engage stakeholders such as inmunity leaders, town councils and anderstand the challenges and co-ddress the dis-amenities brought
AfA on Business	Involvement	Key figures
Leadership Development	Singaporeans / members of the public involved	Not available. The AfA is still work-in-progress.
Ministry of Trade &	No. of organisations	Not available. The AfA is
industry		still work-in-progress.  1 project
	projects undertaken by the AfA members	<ul> <li>Review best practices and develop a</li> </ul>
		synergistic approach to develop business leadership in Singapore
	AfA on Business Leadership Development	encouraging interact supporting small but however, the associate amenities to other resistant. Hogging of when trucks and varieties are frequently and c. Cluttering of and blocking the proses a fire risk.  • The AfA aims to substantiable solutions in of group buy technical/infrastructurate efficient storage of group in HDB estates and in the storage and collect areas. To do so, the Afundary group buy leaders, cornicated solutions to a about by such activitie.  The AfA will test the proposition of the public involved.  Ministry of Trade & Industry  Involvement  Singaporeans / members of the public involved.  No. of organisations involved.  Snapshot of the projects undertaken.



S/N	AfA and Lead Agencies	Key Impact	
		business community to rev synergistic approach to de	gether stakeholders across the view best practices and develop a eveloping business leadership, so hip edge of the next generation pore and the region.
Ong	oing AfAs		
4.	AfA for Integration	Involvement	Key figures
	in Society (Affinity)  Ministry of Culture, Community and	Singaporeans / members of the public involved	20
	Youth (MCCY)	No. of organisations involved	15
		Snapshot of the projects undertaken by the AfA members	<ul> <li>4 Focus areas and projects</li> <li>❖ Integration Through Volunteering – Encouraging volunteerism as a platform for interaction and bonding among locals and foreigners.</li> <li>❖ Community Orientation Programme – Developing a structured orientation programme for newly arrived foreign. professionals</li> <li>❖ Inspiring Integration – Creating platforms for discussing, learning, and sharing stories of integration.</li> <li>❖ Addressing Microindignities – Building capabilities in the workplace and community through workshops on microindignities.</li> </ul>



S/N	AfA and Lead Agencies	Key Impact	
		principles of diversity featured four personal out to 70 participants	on 24 Sep 2021, which covered the and inclusion. The webinar also stories of integration, and reached micro-indignities with more than 80 king professionals.
5.	AfA on Accurate Property Listings	Involvement Singaporeans /	Key figures 9
	Council for Estate Agencies	members of the public involved	
	Agencies	No. of organisations involved	9
		Snapshot of the projects undertaken by the AfA members	1 Project
		Impact / Progress	
		<u>-</u>	erty Listings will develop a prototype eliminate dummy and duplicate
		property agents in siev	t spent by property consumers and ing out dummy or duplicate listings, ransparent, efficient and reliable experience.
		to ensure their agents initiatives that value-acservices.	cies to channel resources invested publish accurate property listings to lid or transform property transaction
		-	use of resources by property portals y and accuracy of property listings.



S/N	AfA and Lead Agencies	Key Impact
6.	AfA to Strengthen Marriage and family Relationships  Ministry of Social and Family Development (MSF)	Involvement  Singaporeans / members of the public involved  No. of organisations involved  Snapshot of the projects undertaken by the AfA members  6 Projects  Outreach efforts to families through and with community partners (FAM Connections).  Support for Young Couples.  Parenting Together.  Support for Families with Early Risks.  Strengthening Marriages and Families in Faith Communities.
		<ul> <li>Impact / Progress</li> <li>Addressed the trend of declining marriages and earlier divorce in marriage cohorts.</li> <li>Identified and addressed gaps in the ecosystem of support for marriages and families.</li> <li>Increased community support for marriage and family strengthening initiatives.</li> <li>Conducted Focus Group Discussion (FGD) on Single Unwed Parents involving AfA members and 17 citizens.</li> <li>Conducted FGDs on the review of the Maintenance of Parents Act (MPA) proposed amendments involving AfA members and 147 citizens and stakeholders.</li> </ul>



S/N	AfA and Lead Agencies	Key Impact	
		<ul><li>needed.</li><li>Organised engagement organisations.</li><li>Launched the AFAM</li></ul>	th 8 single fathers (divorced, and their pain points and support at session with religious leaders and SG Family Pledge, as part of the Families (YCF) movement.
7.	AfA - Dementia-	Involvement	Key figures
	friendly Neighbourhood project  Ministry of National Development, Centre for Liveable Cities (CLC)	Singaporeans / members of the public involved No. of organisations involved Snapshot of the projects undertaken by the AfA members  Progress / Impact  The AfA is engagin	6 1 Project g persons living with dementia
		(PLWDs), caregivers, design improvements develop design ideas a PLWDs to age-in-placed dignity in their neighbor	and other residents to prototype in a specific neighbourhood, and support programmes to enable on with a sense of security and
		better navigate their ov	
		friendliness of neight	rant guidelines for the dementia- courhoods across Singapore, to s living with dementia, and build nities.
8.	AfA on Sustainable	Involvement	Key figures
	National Environment Agency (NEA), Building and	Singaporeans / members of the public involved	Not available yet. The AfA is still work-in-progress.



S/N	AfA and Lead	Key Impact
	Agencies	
	Construction Authority (BCA)	No. of organisations involved
		Snapshot of the projects undertaken by the AfA members  1 project  Create and enhance sustainable spaces by promoting supply and adoption of building materials and furnishings with low chemical emission in indoor spaces.
		Impact / Progress
		<ul> <li>The AfA seeks to bring together stakeholders across different sectors to create and enhance sustainable spaces. For a start, the AfA will focus on promoting suppliand adoption of building materials and furnishings with low chemical emission (e.g. formaldehyde) in indoor spaces, where many people spend up to 90% of the time.</li> </ul>
		<ul> <li>The AfA seeks to achieve the following outcomes:         <ul> <li>Advocate the use of low-emitting materials and furnishings in indoor spaces, through specifying standards (e.g. emission limits) towards the supply and adoption of green products/solutions that affect indoor air quality (IAQ).</li> <li>Build on industry standards for indoor air quality e.g. through review and establishment of local guidelines, formalising industry standards.</li> <li>Cultivate awareness on the importance of sustainable spaces, e.g. through development of guidebooks to help solution adopters and consumers understand what to look out for it creating good indoor environments.</li> </ul> </li> </ul>
9.	SG Cares	Involvement Key figures
	Community Network  MCCY, MSF	Singaporeans / 34,500 members of the public involved
	,	No. of organisations involved



S/N	AfA and Lead Agencies	Key Impact	
		Snapshot of the projects undertaken by the AfA members	23 SG Cares Volunteer Centres
		Impact / Progress	
		, ,	MCCY and MSF to bring together ers to address local needs and
		_	Community Networks are the SG es (VCs); there are currently 23 SG es (VCs),
		have come together the	00 participants from 160 agencies hrough 31 networking sessions to ate initiatives to meet the needs of
		· •	I SG Cares VCs have recruited and 0 volunteers to meet the needs of 0 beneficiaries.
10.	AfA on Emerging	Involvement	Key figures
	Needs and Volunteerism	Singaporeans / members of the public involved	476
	MCCY	No. of organisations involved	63
		Snapshot of the projects undertaken by the AfA members	<ul> <li>3 focus areas</li> <li>❖ Support for mental wellness within the community⁴.</li> <li>❖ Equipping seniors with digital skills to navigate a post-COVID-19⁵. volunteering landscape</li> </ul>
		Impact / Progress  Support for mental wel	llness within the community

 $<sup>^4</sup>$  Led by SG Cares VC @ Jurong East, together with eight other organisations, this focus area aims to train and equip volunteers with knowledge on mental wellness. The programme name is 'Sound Mind Soft Heart'.  $^5$  Led by RSVP Singapore to equip seniors with skills to adapt to the new normal



S/N	AfA and Lead Agencies	Key Impact	
		100 volunteers them with ski families who Trained volunte to engage ser blocks.  • Equipping seniors with COVID-19 volunteering	'Smart Seniors Applied Learning
11.	Mentoring AfA  MCCY, and National Youth Council	Involvement Singaporeans / members of the public involved  No. of organisations involved Snapshot of the projects undertaken by the AfA members	*Numbers include AfA Steering Committee Co- chairs and Members, and members of public the AfA engaged/consulted and partnered  * Key projects as below:



S/N	AfA and Lead Agencies	Key Impact
		❖ SG Mentoring campaign to galvanise partnerships, build awareness, change perception and drive action         ❖ Mentor starter kit         ❖ Mentors training framework and training workshops         ❖ Community of Practice for mentors         ❖ Partnerships with corporates (e.g. WeWork, LinkedIn), schools and mentoring organisations to make mentoring more accessible to youths            Impact / Progress
		<ul> <li>Galvanised 3P sectors and citizens to co-create/codeliver the national movement together.</li> <li>Since the launch of AfA in Mar 2021, over 200 organisations and professionals have pledged their support and interest to be part of the AfA</li> <li>Through several engagements with AfA Workgroup Leads and Sep 2021 Engagement with 100 organisations representatives and individuals from the 3P sectors, the AfA landed on the 3 key focus areas – a) Training &amp; Resources; b) Partnerships; and c) Youth Engagement.</li> <li>From the engagements, more than 50% indicated interest to contribute to Mentoring AfA at various levels. This eventually led to onboarding of 19 core team members to support the 18 strong Steering Committee members.</li> </ul>
		Broadened partnership with organisations to enable easy access of mentoring opportunities for youths.     The Listening Exercise on 15 Nov with 18 mentoring organisations gathered views on youths' needs as well as the types of support that



S/N	AfA and Lead Agencies	Key Impact
		might be helpful to improve the quality of existing mentoring programmes. A total of 12 organisations expressed interest to partner AfA to list 17 of their mentoring programmes on the neutral first-stop platform, WeConnect for youths have easy access to formal and informal mentoring opportunities.  AfA is also fostering partnerships with other 3Ps non-mentoring organisations such as corporates for their employees to onboard as mentors.  Since Jan 2022, Mentoring AfA has engaged about 30 mentoring organisations and 14 schools to explore how Mentoring AfA could collaborate, handshake, and/or support them to build the mentoring ecosystem.  With mentoring identified as a key area of Singapore youths' development, the Mentoring AfA will build an umbrella branding with an overarching national campaign i.e. SG Mentoring to rally stakeholders (mentoring organisations, corporates, schools and youth-related organisations) to build the foundations of the mentoring ecosystem. As of May 2022, SG Mentoring has garnered about 20 partners such as Linkedin, WeWork, Institute of Technical Educations, Halogen Foundation and Advisory.  Generated greater awareness / interest of mentoring among youths to drive youths' participation in mentoring  To help youths kickstart their mentoring journey, WeConnect is enhanced as the first-stop platform so that youths can easily wayfind different mentoring opportunities relevant to their specific life stages/needs.  Engagement with youths on the 23 Nov 2021 engaged a total of 252 individuals through the sharing of personal mentoring experiences by the mentor-mentee pairs. All respondents to the postevent survey found the session useful, and over 80% would consider having a personal mentor to help them with their goals for 2022.
	1	Duna mentaning ecosystem and establish best practices



S/N	AfA and Lead Agencies	Key Impact	
		new mentoring a starter kit th practices for loc Mentor training mentoring, grou will also be mad A Community professionals is	sations which are interested to pilot programmes, the AfA is developing nat contextualises mentoring best cal communities. Is on topics such as foundations of up mentoring, and career mentoring de available to the AfA community. It is of Practice of mentoring is being set up to cross-share best uplift the quality of mentoring in the
12.	AfA on Corporate	Involvement	Key figures
	Purpose  National Volunteer and Philanthropy Centre (NVPC)	Singaporeans / members of the public involved No. of organisations involved	46
	Comic (ivvi c)	Snapshot of the projects undertaken by the AfA members	5 Engagement Sessions
		national framework and This will provide a roat their progress and their driven businesses.  The first engagement of developing a collective the AfA workstream and Members also share purpose in Singapore.  Members defined the national transfer of the AfA workstream and Members also share purpose in Singapore.	with private sector partners on a and blueprint for corporate purpose. Admap for businesses to measure impact they are making as purposessession held on 22 Oct focused on a understanding of the objectives of and how members could contribute. The importance of corporate the meaning of corporate purpose at the ession held on 30 Nov 2021.
		-	with key business leaders held on on highlighting businesses' role in ose.



S/N	AfA and Lead Agencies	Key Impact	
		where members were the draft corporate pure medium and large enter the focused on identifying value that the bring to members' inputs were corporate Purpose frage.	nt session held on 31 March 2022 various ecosystem players and the the corporate purpose journey.  session held on 19 May 2022 where re sought for the draft of the
13.	AfA on Caregivers of Persons with Disabilities  National Council of Social Service (NCSS) and SG Enable	Involvement Singaporeans / members of the public involved No. of organisations involved Snapshot of the projects undertaken by the AfA members	<ul> <li>Key figures</li> <li>&gt; 2,300</li> <li>14</li> <li>2 Projects</li> <li>❖ Project 3i – 3-prong approach to develop community and mutual support (CAREconnect, CAREwell, CAREbuddy).</li> <li>❖ Community Circles to rally a group of volunteers around the caregiver to offer practical support.</li> </ul>
		with self-sustaining sup connected, starting wit Kampong Glam. Proje	ablish a community support model oport networks for caregivers to be th two pilot sites in Boon Lay and cts implemented have trained 108 and experienced caregivers to bort.



S/N	AfA and Lead Agencies	Key Impact	
		members, including th	ated collaborations among AfA e pilot of Community Circles, and uild referral channels for caregivers olunteers.
14.	Youth Mental Well-	Involvement	Key figures
	being Network  MSF, Ministry of Education (MOE), and Ministry of Health (MOH)	Singaporeans / members of the public involved No. of organisations involved Snapshot of the projects undertaken	> 1,500  0  22 Projects • Ranging from
		by the AfA members	enhancing youths' emotional resilience to strengthening support among peers, and within the family, workplace and community.
			tions among youths, parents, cial sector and mental health
		<ul><li>professionals.</li><li>Increased community mental well-being through</li></ul>	engagement and support for youth ugh the 22 projects.
		being Network to the new notes that will tackle menopolation. The new notes that (MOS) Alvin Ta	e transited the Youth Mental Well- new SG Mental Well-being Network tal health issues for the larger etwork will be chaired by Minister of an, with the support of MOS Sun Parliamentary Secretary Rahayu
15.	Uplifting Pupils in	Involvement	Key figures
	Life and Inspiring Families Taskforce (UPLIFT)	residents involved	> 250
	MOE	organisations involved	> 50



S/N	AfA and Lead	Key Impact
	Agencies	
		Snapshot of the projects undertaken by the AfA members  4 Projects UPLIFT Community Network UPLIFT Enhanced School Resourcing + Strengthening school- community partnerships School-based Student Care Centres in all primary schools GEAR-UP programme in secondary schools
		<ul> <li>UPLIFT Community Network has supported more than 300 primary and secondary students across four Social Service Office (SSO) towns<sup>6</sup> since its pilot began in Jan 2020. Support is coordinated at the town level to bring together agencies and community resources (e.g. UPLIFT Family Befrienders) to address the needs of the student and their families. The Network will be expanded nationwide in stages, starting with eight more towns from Jan 2022. When fully implemented, the Network will support about 1,800 students who need more help attending school more regularly each year.</li> </ul>
		UPLIFT Enhanced School Resourcing (UESR) has supported more than 2,000 students annually in 23 pilot schools by providing schools with more resources, including teachers, to support students with greater needs through whole-school approaches and targeted interventions. (UESR) has been expanded to another 24 schools this year, bringing the total number of schools with enhanced resourcing to 47. When fully rolled out, (UESR) is expected to support around 13,000 students from about 100 schools.
		<ul> <li>More than 45,000 students have benefited from various support and programmes offered by our partners from over 50 organisations – including public agencies, Self-</li> </ul>

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 $<sup>^{\</sup>rm 6}$  The four towns are: Boon Lay, Bukit Merah, Kreta Ayer and Woodlands.



S/N	AfA and Lead Agencies	Key Impact
		<ul> <li>Help Groups, Social Service Agencies, corporates and volunteer groups.</li> <li>GEAR-UP has been implemented in 120 secondary schools, supporting about 3,000 vulnerable and at-risk students from disadvantaged backgrounds. Through customised activities that cater to students' needs and interests, GEAR-UP strengthens protective factors like school connectedness, learning motivation and resilience.</li> <li>MOE has set up school-based Student Care Centres (SCCs) in all primary schools since 2020. Enrolment in school-based SCCs has also grown from 3,000 in 2012 to around 31,300 in 2022. In addition since 2021, schools have stepped up efforts to identify, enrol and provide support to students who would benefit most from after-school care in school-based SCCs. To facilitate their enrolment, schools proactively reach out to their families to encourage them to enrol their children in SCCs and work with community partners to better support these students.</li> </ul>
16.	AfA for Lower-Wage Workers  Tripartite partners – MOM, NTUC, SNEF	Involvement Singaporeans / members of the public involved No. of organisations involved Snapshot of the projects undertaken by the AfA members  8 ground-up projects → Progressive Wage (PW) Mark Consumer Campaign to encourage consumers to show solidarity for LWW by paying more for goods and services. → 'Makan & Shine' Programme for volunteers to learn about the lives and needs of LWW over casual meals and offer



S/N	AfA and Lead Agencies	Key Impact
		them guidance on jobs and skills.  Organisation of Conscience, a microsite with resources for companies to be more ethically-minded, particularly towards LWWs.  Rest Area Co-Design Programme for youth to co-design areas in their school premises.  Rest Area Guidebook on implementing rest areas for LWW in shopping malls.  Let's GREET' Community campaign to encourage Singaporeans to greet and appreciate LWW.  Sesential Worker Experience Videos' initiative to build empathy for LWWs among younger students through experiential videos of their work.  Feedback Channel' initiative to encourage constructive dialogue between LWW and management through an anonymous survey platform.
		Progress / Impact



S/N	AfA and Lead Agencies	Key Impact
		<ul> <li>The eight ground-up projects were successful in focusing on the four key challenge areas to uplift our lower-wage workers:         <ul> <li>Strengthen respect and appreciation from the public</li> <li>Encourage supportive working environments to allow lower-wage workers to thrive mentally and physically</li> <li>Increase support for and returns from upskilling</li> <li>Encourage consumer support for progressive wages</li> </ul> </li> <li>The projects complement the Tripartite Workgroup or Lower-wage Workers (TWG-LWW)'s recommendations and when implemented will together uplift our lower-wage workers.</li> <li>The TWG-LWW recognised there is scope to grow and sustain the Alliance, so that uplifting lower-wage workers is a whole of society endeavour.</li> </ul>
17.	AfA on Work-Life	Involvement Key figures
	Harmony  Tripartite partners –  MOM, NTUC and SNEF	Singaporeans / members of the public involved  No. of organisations involved  Snapshot of the projects undertaken by the AfA members  * An employee survey to review employees' state of work-life harmony.  An employer self-assessment tool to review companies' provision of work-life support.  A multi-stakeholder modular guide on implementing work-life practices at workplaces.



S/N	AfA and Lead	Key Impact
	Agencies	
		<ul> <li>An after-hours work communication policy template.</li> <li>A series of articles and infographics to promote work-life harmony, targeted at employers and employees respectively.</li> </ul>
		Progress / Impact
		<ul> <li>Engaged close to 1,000 employers, HR professionals, and employees through the five Community of Practices (CoPs) organised.</li> </ul>
		Three sector-specific implementation guidebooks were developed to encourage and support more companies in implementing work-life harmony practices.
		<ul> <li>A handbook to organise sector-specific Community of Practice (CoP) and a HR playbook on hybrid workplaces were developed, in partnership with the Institute of Human Resource Professionals (IHRP), to better equip employers with relevant knowledge of work-life harmony practices and to sustain ground-up efforts to promote work-life harmony.</li> </ul>
		Tripartite partners will leverage and expand the Work Life Ambassador (WLA) scheme to sustain the AfA efforts. The scheme was launched by TAFEP in Feb 2020 to raise awareness on the business value of WLH and promote personal ownership of Work-life Harmony.
18.	Digital for Life	Investment V C
	movement: AfA on Online Ordering for Hawkers	Involvement Key figures  Singaporeans / 23  members of the public involved
	Ministry of Communications and Information (MCI),	No. of organisations involved



S/N	AfA and Lead Agencies	Key Impact
	Ministry of Sustainability and the Environment (MSE), Infocomm Media and Development Authority (IMDA), and NEA	Snapshot of the projects undertaken by the AfA members  The projects undertaken by the AfA members  The projects are projects and projects and projects are projects are projects and projects are projects and projects are projects and projects are projects and projects are projects are projects and projects are proje
	NEA	Progress / Impact
		<ul> <li>Digital Ambassadors (DAs) from the SG Digital Office (SDO) have engaged stallholders in hawker centres managed by NEA or NEA-appointed operators to raise awareness on the online ordering options available. Through this effort, we saw an increase of NEA hawkers signing up for online ordering services from 34% in June to 47% by September 2021 during the outreach period. 660 hawkers signed up for the first time.</li> </ul>
		Three workstreams were formed to develop initiatives to address various challenges faced by hawkers. This includes supporting less digitally savvy hawkers, providing more options for hawkers to onboard online platforms, and developing more sustainable business models for online ordering. Two initiatives were announced on 23 Sep 2021 after the third AfA meeting.
		One recommendation is to set up a Digital Support for Hawkers (DSH) group, comprising passionate individuals from the community or hawkers, to support local hawker centres. The DSH group will provide peer support to help less digitally savvy hawkers embrace digital opportunities. 18 hawker centres have set up their own DSH groups. To complement the initiative, NEA has developed a step-by-step Digital Support Guide for Hawker with a set of best practices for hawkers which Hawkers' Association and Grassroots Organisations could also use to better support hawkers in embracing digitalisation opportunities.
		The second initiative is the Common Acquirer model supported by online ordering platforms (Deliveroo, Food Panda, Grab and WhyQ). The model will be piloted at 15 hawker centres. Under this pilot, hawkers will have easy access to all customers of the various platforms and will enjoy the convenience of an integrated interface to



S/N	AfA and Lead Agencies	Key Impact	
	7 igonolog		
		an on-site Hawker C centre to place and coor transactions and payr payments and no consumers can access through their preferred will thus be supported to offerings, while consuminformation about the centre's offerings and hawkers participate in delivery companies will transactions, and hawkers	rders through a single device or via aptain deployed at each hawker ordinate orders. WhyQ will manage ments to hawkers, with same-day ommissions charged to hawkers as a wider selection of hawker stalls online ordering platforms. Hawkers to expand their digital presence and tumers will have access to more sir favourite hawker and hawker d more food options. As more online food delivery, platforms and I experience more and higher value kers will improve their businesses. onboard SG Hawkers Online.
19.	Digital for Life	Involvement	Key figures
	Movement: AfA to Tackle Online Harms, especially those targeted at women and girls (Sunlight AfA)  MCI	Singaporeans / members of the public involved No. of organisations involved Snapshot of the projects undertaken by the AfA members	48  Not applicable  5 Projects Public Education Research Victim Support Youth Engagement Volunteerism
		collaboration with DBS the Sunlight AfA, on a innovative solutions for Four winning teams of selected for "Most Intellige-Changing" or "Most Intellige-Changing or "Most	MCI supported the private-public S and Singapore Judiciary, under community hackathon to generate or safer and kinder online spaces. But of 28 participating teams were novative", "Most Feasible", "Most lost Human-Centered" award. A saining 28 ideas that the community er safer and kinder online spaces 2, MCI also supported one of the ath Action Challenge Season 3's



S/N	AfA and Lead Agencies	Key Impact	
	Agencies	In conjunction with Sat AfA organised a webir Protecting Women & C 2022. The webinar, we families, saw over 18 member Ms Carol Loi panel of professional healthcare and technologics, namely (i) the children's perceptions what parents could do spaces safely; (iv) efficiented conversation on Protecting Harms" on 25 Mar 2022. The safe and technologics, namely (ii) the children's perceptions what parents could do spaces safely; (iv) efficiented conversation on Protecting Harms" on 25 Mar 2022. The safe and	fer Internet Day 2022, the Sunlight har "Together for a Better Internet: Girls from Online Harms" on 8 Feb which mainly targeted parents and 80 participants in attendance. Af A is moderated discussions, where a hals from the social, research, hology sectors, covered four key be landscape of online harms; (ii) to to help children navigate online forts by technology companies to
		panel's moderator and spet the webinar, the AfA release poll conducted by the AfA which surveyed more than 2022 on the perceptions, 6	e of around 60 participantsThe eakers were all AfA members. At sed topline findings from an online in collaboration with Rysense, a 1,000 Singaporeans in January experiences and the prevalence of e. The AfA's website was also
20.	Digital for Life	Involvement	Key figures
	Movement: AfA to Enhance Digital Readiness Skills and Literacy for Daily Living	Singaporeans / members of the public involved  No. of organisations involved	70 business and community groups
	Smart Nation and Digital Government Group (SNDGG), MCI, IMDA	Snapshot of the projects undertaken by the AfA members	2 Projects  ❖ 13,400 participants attended 23 free webinars, curated by NTUC Learning Hub as part of Smart Nation & U 2021. The webinars included



S/N	AfA and Lead Agencies	Key Impact
		workshops on basic digital skills to encourage workers to upskill and tap on job opportunities in tech.  1,500 participants attended 'Fun with Tech' series. This series, curated by more than 15 partners, introduces tech applications for kids and young families.
		<ul> <li>Progress / Impact</li> <li>The AfA unifies ground-up efforts aimed at equipping Singaporeans with basic digital skills to enable them to lead digitally-enriched lives.</li> <li>#SmartNationTogether, is an online engagement platform that provides free learning opportunities for Singaporeans to broaden their digital awarensss and skills.</li> <li>The #SNT sessions have helped to improve participants' awareness of, and buy-in to Singapore's Smart Nation efforts. In post-event surveys, participants' understanding of Smart Nation increased by 7.8% to a score of 8.1/10. Excitement about the benefits of tech in daily activities increased 11.9% to 8.9/10.</li> <li>SNDGG will continue to seek more business and community partners to roll out programmes that are relevant to the community.</li> </ul>
21.	Digital for Life Movement: AfA to Enhance Digital Access for Needy Beneficiaries SNDGG, MCI, IMDA	The AfA is developing an informational way-finding portal to provide community organisations with more curated information about partners who are providing digital devices to seniors and low-income groups.
		With this one-stop portal, community organisations can easily search for digital devices on behalf of their



S/N	AfA and Lead Agencies	Key Impact
		beneficiaries, since partners will be able to list their digital device schemes on a common portal.
22.	Youth Stewards for	Involvement Key figures
	Nature (YSN) AfA NParks	Singaporeans / 230 members of the public involved
		No. of organisations involved  *Youth from tertiary institutions & A level students
		Snapshot of the projects undertaken by the AfA members  * Landscape design and garden implementation.  * Biodiversity research and human-wildlife coexistence.  * Community projects and programmes.
		<ul> <li>Progress / Impact</li> <li>The YSN AfA is a platform for youths aged between 18 to 25 years old to study and develop solutions relating to urban greenery, wildlife management, nature conservation and climate resilience, under the mentorship of NParks staff. Through the projects, the youths are encouraged to think out of the box and create solutions to address issues and reach out to and involve other stakeholders in the community.</li> <li>To involve young Singaporeans in building our City in</li> </ul>
		Nature, 20 experienced mentors from NParks guided the youth stewards in undertaking challenging biodiversity, conservation and horticulture projects.
		<ul> <li>Following the successful inaugural YSN 2021, NParks is offering more projects for YSN 2022 across the same categories of projects and more than 150 youths took part in the YSN 2022 opening session on 22 Jan. Some of the</li> </ul>



S/N	AfA and Lead Agencies	Key Impact	
		-	playing a co-mentoring role to help next batch of youth stewards.
23.	Friends of the Parks	Involvement	Key figures
	AfA NParks	Singaporeans / members of the public involved	1,900
		No. of organisations involved	Various government agencies, nature groups, non-governmental organisations, schools and other stakeholders.
		Snapshot of the projects undertaken by the AfA members	<ul><li>17 Projects</li><li>❖ Aims to co-create 50 new and redeveloped parks in the next 5 years, starting from 2020.</li></ul>
		Progress / Impact	
		<ul> <li>active role for their living co-designing parks, as managing them.</li> <li>Build ownership and initiatives.</li> <li>Identify advocates and form a Friends group.</li> </ul>	to come together to play a more ag environment by involving them in well as in co-implementing and co-provide support for ground-up d champions in the community to the Engagement for 12 parks were er 5 ongoing.
		parks together with the	ven to co-building some of these e community. For completed parks, trage community activities with the of the Park group.
24.	AfA on Building Community Resilience at Cambridge Road	Involvement Singaporeans / members of the public involved	Key figures 500 50 champions (key members); 500 individuals engaged



S/N	AfA and Lead Agencies	Key Impact	
	MND, CLC	No. of organisations involved  Snapshot of the projects undertaken by the AfA members  Snapshot of the projects undertaken by the AfA members  Since completed/planned another 15 projects on their own initiative.	
		<ul> <li>Under this AfA, CLC engaged over 500 residents and volunteers in the Cambridge Road neighbourhood to crowdsource ideas and conceptualise a community-led climate action plan, aimed at improving liveability and building the community's resilience to climate change impact.</li> <li>Community champions led the way in implementing environmental improvement projects through greenery and art; as well as organised 'conversations' webinars and workshops to co-generate new ideas and encoura 'peer-to-peer' learning.</li> </ul>	
		<ul> <li>Notable outcomes include a 80m-long Cambridge Greenway which connects housing estates by improvir thermal comfort and promoting walkability within the neighbourhood. It features a multi-tier planting co- designed, planted and maintained by the community, with technical support from agencies like NParks and PA.</li> <li>The consistent engagement and participation helped to cultivate a greater sense of ownership and resilience amongst the community, encouraging and building confidence in their ability to take collective action to</li> </ul>	



S/N	AfA and Lead Agencies	Key Impact		
			oourhood, and how their ground-up national efforts on climate action.	)
25.	Health District @	Involvement	Key figures	
	Queenstown AfA  HDB, the National University Health System (NUHS) and the National	Singaporeans / members of the public involved	Residents of Queenstown Planning Area, Total: 95,930 (Source: DOS Census 2020)	
	University of	No. of	22	
	Singapore (NUS)	organisations		
		involved	In addition to HDB, NUHS and NUS, the partners in this collaboration include:  Ministries: Ministry of Education, Ministry of Health, Ministry of National Development, Ministry of Culture, Community and Youth, Ministry of Social and Family Development, and Ministry of Trade and Industry	
			Local Partners: Agency for Integrated Care, Building and Construction Authority, Centre for Liveable Cities, Health Promotion Board, Land Transport Authority, Lions Befrienders, Mentoring Alliance, MOH Office for Healthcare Transformation, National Parks Board, Sport Singapore, Tsao Foundation, Urban Redevelopment Authority, Enterprise Singapore.	



S/N	AfA and Lead Agencies	Key	Impact	
	Agencies		Snapshot of the projects undertaken by the AfA members	This list of collaborators will expand as more initiatives are developed over time.  The Housing & Development Board (HDB), the National University Health System (NUHS) and the National University of Singapore (NUS), together with multiple stakeholders from the public, private and people sectors, will be embarking on a first-of-its-kind collaboration to develop the Health District @ Queenstown pilot. The AfA will leverage the broad range of expertise of our partners to create integrated solutions to enhance the health and well-being of residents across their life stages.  We will do this primarily via two ways – more integrated planning and design of Queenstown informed by scientific evidence, and community-
				driven programmes – to support residents in leading healthier and more productive lives.
		Lau 1. 2.	act / Progress nched in Oct 2021, He Promote healthy longe Enable purposeful long Promote intergeneratio	vity gevity



S/N	AfA and Lead Agencies	Key Impact
		<ol> <li>Empower people of all ages with a choice to remain in their community</li> </ol>
		<ol> <li>The Health District @ Queenstown will focus on four key areas to achieve our objectives:</li> <li>Planning and Design – Implement planning and design solutions to support ageing in place, social and mental well-being, and for an active lifestyle</li> <li>Preventive Health and Care Delivery – Encourage uptake of preventive health recommendations and shift care delivery from hospital to or near residents' homes</li> <li>Purposeful Longevity – Enable purposeful longevity by providing opportunities for residents to work, volunteer and participate in lifelong learning</li> <li>Technology – Co-design affordable technological solutions with the community to improve residents' lives</li> </ol>



## LIST OF THE 10 AFAS THAT HAVE COMPLETED THEIR TERMS

S/N	AfA and Lead	Key Impact	
0.11	Agencies		
26.	Beyond Covid-19	Involvement	Key figures
	Taskforce	Singaporeans /	22
		members of the	
	NCSS	public involved	
		No. of organisations	21
		involved	
		Snapshot of the	1 Project
		projects undertaken	Recommendations
		by the AfA members	from the Taskforce
			have been shared with
			social service agencies and the public on 6
			May 2021 in a guide
			for SSAs and
			stakeholders
		plans and guidelines agencies' resilience; to emerge stronger in feedback from the sec focused on the following i. Digitalisation iii. Innovation iii. Strengthen Mobilisation	in Service Delivery ing Manpower and Volunteer n Leadership Capabilities for the
AfAs u	linder the Emerging Stron	ger Taskforce	

Involvement	Key figures
<ul> <li>Singaporeans / members of the public involved</li> </ul>	~1,800
No. of organisations involved	~900
<ul> <li>Snapshot of the projects undertaken by</li> </ul>	Please refer to the individual AfAs below for more information.



S/N	AfA and Lead	Key Impact
	Agencies	
	the AfA members	
27.	AfA on Enabling Safe and Innovative Visitor Experiences Singapore Tourism Board (STB)	<ul> <li>Partnered with prominent industry stakeholders to develop a range of prototypes for safe business events, safe leisure itineraries and travel enablers, to enable a safe and seamless journey for participants.</li> <li>Piloted prototypes that set the foundation for the subsequent development of a commercially-viable framework that could be scaled to support more and larger-scale international business events going forward.</li> <li>Piloted the prototypes developed at TravelRevive – powered by ITB Asia and STB, the first international travel roadshow to take place physically in Asia Pacific during COVID-19.         <ul> <li>Learnings gathered from the event guided the prototype for subsequent events.</li> </ul> </li> </ul>
		Brought together prominent stakeholders like Changi Airport Group (CAG), Singapore Hotel Association (SHA), Singapore Association of Convention and Exhibition Organisers and Suppliers (SACEOS), and the National Association of Travel Agents Singapore (NATAS), and government agencies such as STB and MOH.
28.	AfA on Digitalising Built Environment Singapore Business Federation, BCA	Catalysed the launch of the Common Data Environment Data Standards, and introduced a two- stage training programme to equip value chain partners with the necessary digital tools and knowledge.
		<ul> <li>Encouraged digital collaboration amongst industry stakeholders without needing players to conform to a single platform.</li> </ul>
		Generated a "pull effect" by establishing the Coalition for Built Environment Digitalisation, an industry digital partnership, with more than 300 companies and 25 projects onboarded within six months.
		Developed training initiatives to equip value chain partners, such as developers, contractors, and designers, with the necessary digital tools and knowledge.



S/N	AfA and Lead	Key Impact	
	Agencies		
29.	AfA on EduTech  MOE	Supported new partnerships and EduTech ventures as real-life pathfinders to identify what is needed to unlock synergies within the EduTech community.	
		Brought over 200 stakeholders, including Institutes of Higher Learning, private education providers and startups, together to identify key growth opportunities and enablers, and to support ventures piloting new forms of partnership.	
		Galvanised the nascent EduTech community to agree on a path forward with a common goal.	
		Venture building to ideate venture concepts and advance EduTech in Singapore, which inspired stakeholders to explore collaboration, and aggregate resources to pursue mutually beneficial opportunities.	
		Unlocked ecosystem synergies, such as the partnership between Kydon and SkillsFuture Singapore (SSG) to test out a delivery platform (ZilLearn Skills), and pilot the use of SkillsFuture Credit on a subscription basis.	
30.	AfA on Facilitating Smart Commerce Enterprise Singapore	Developed prototypes of omni-channel retail strategies to create opportunities for the Retail sector to adapt to evolving consumer preferences.	
	Energinse omgapore	Demonstrated the benefits of adopting omni-channel retail strategies to local retailers, through launching the CapitaLand x Shopee 11.11 Campaign and IMM Virtual Mall.	
		Demonstrated how a collaborative approach could create a mutually beneficial retail ecosystem, and generate a win-win situation for all players.	
		Campaigns benefitted more than 70 brands, including local retail brands and F&B establishments, such as SK Jewellery, Skin Inc, and Ajisen Ramen.	
		Applied the learning points gathered from the campaigns to extend its partnership with an "Exporting Singapore Brands" incubator programme,	



S/N	AfA and Lead	Key Impact	
	Agencies	that sought to reduce the lead time for local brands to venture beyond the Singapore market.	
		Provided brick-and-mortar retailers and establishments the opportunity to deepen customer engagement via online and offline presence, and expand consumer base beyond our shores.	
31.	AfA on Robotics  NEA, Land Transport Authority	<ul> <li>AfA on Robotics (Transport)</li> <li>Deployed Singapore's first autonomous vehicle (AV) revenue service.</li> <li>Gleaned insights on commuters' expectations of AV services, user experience, and feedback.</li> <li>Understood the optimal price point for running last-mile services using an AV fleet for future commercial deployments.</li> <li>Established track record for local companies to scale internationally.</li> </ul>	
		<ul> <li>AfA on Robotics (Cleaning)</li> <li>Established a set of commercial terms to enable greater adoption of robotics solutions in the cleaning sector.</li> <li>Defined standardised "classes" of robots, and their capabilities.</li> <li>Established a base for a viable procurement, and contracting model for end clients to adopt.</li> </ul>	
32.	AfA on Supply Chain Digitalisation  Ministry of Trade and Industry, IMDA	Launched a common data infrastructure (CDI) – SGTraDex, to facilitate trusted and secure data exchange and platform, interoperability, and drive efficiency, productivity, and resilience through physical, financial, and information flows.	
		Brought together more than 50 supply chain players to identify opportunities and solutions across the end-to-end supply chain journey.	
		Created a plug-and-play infrastructure to enable businesses of all sizes to access data securely across the supply chain journey.	
		Strengthened access to new markets, fulfilment, and financing opportunities through e-marketplaces and	



S/N	AfA and Lead Agencies	Key Impact	
	Agenties	took important steps to strengthen Singapore's position as a hub for international trade.	
33.	AfA on Sustainability  Monetary Authority of Singapore	<ul> <li>Established a carbon marketplace - Climate Impact X, for trading high-quality carbon credits.</li> <li>Developed the GreenPass, a green standard and one-stop solution for companies to measure, mitigate, and offset their carbon footprint.</li> <li>Validated an investible business case to catalyse the ecosystem.</li> </ul>	
		<ul> <li>Provided insights into the building blocks required to develop Singapore as a carbon services and trading hub.</li> </ul>	
34.	AfA on MedTech  A*STAR	Reviewed Singapore's in-vitro diagnostics (IVD) value chain to identify critical bottlenecks, and determined opportunities for developing local capabilities for core processes.	
		Identified building Singapore's capability in lyophilisation for IVD products as an area to anchor end-to-end activities in IVD product development and commercialisation value chain in Singapore.	
35.	AfA on AgriTech Singapore Food Agency	Identified the challenges of conventional farming in Singapore, and determined areas of intervention through leveraging frontier agriculture technologies, such as indoor vertical farming, to amplify land and labour productivity, to produce more and higher quality food.	
		Gathered insights from various key stakeholders on the key constraints for operating in a local context, before embarking on the study of a new platform model that could enhance local vegetable production.	
		<ul> <li>Demonstrated the possibility of indoor vertical farming.</li> </ul>	
		<ul> <li>Initiated a study on how a new platform model could help overcome constraints of scale for local production of Asian leafy greens.</li> </ul>	



S/N	AfA and Lead Agencies	Key Impact
		Steered the broader industry into action.