

<u>HIGHLIGHTS</u>

- More Singapore Together Government-citizens partnerships expected in 2022.
- About 34,000 Singaporeans and members of the public, and 1,500 organisations, have collaborated with Government agencies through 31 Singapore Together Alliances for Action (AfA) between June 2020 to February 2022.¹ They contributed to more than 120 projects to co-create solutions on 15 key thematic issues that arose from the Singapore (SG) Together Emerging Stronger Conversations. 10 AfAs have concluded their terms².
- Singaporeans want to be involved in building Singapore's future together. In 2022, through the Singapore Together movement, we will galvanise a whole-of-society effort to work on ideas to build a better Singapore. These opportunities to contribute will be updated regularly on www.sg.

[UPDATE] PROGRESS OF SINGAPORE TOGETHER MOVEMENT

Singapore Together started in 2019 to mark a shift in governance approach towards deeper partnership between the Government and Singaporeans. The unprecedented disruptions caused by the pandemic gave greater impetus for Singapore Together; the Government continued its focus on partnering citizens to shape a stronger post-pandemic Singapore future – a Singapore that continues to be a bright spot in the world, and a caring, inclusive, and sustainable society.

Shaping our future, together through Alliances for Action

2 34,000 Singaporeans and members of the public from all walks of life have contributed to more than 120 projects through the 31 Singapore Together Alliances for Action (AfA). These AfAs address the 15 major themes that were most important to Singaporeans, arising from the SG Together Emerging Stronger Conversations and other engagements. The AfAs are partnerships that bring together the people, private and public sectors to co-create and implement solutions on significant issues. The AfAs and their impact are listed at **Annex A**. Besides partnership, the Government has also addressed these themes through national policies, such as the expansion of the Progressive Wage Model and enhancements to Workfare payouts, and will continue to do so.

3 As new issues emerge, the Government will continue to address them in partnership with Singaporeans. In the past year, the Government has progressively involved more Singaporeans in national conversations on a wide range of issues, such as women's development, marriage and parenthood, sustainability and more recently, land use.

¹ The figure reflects the totals from each of the Government agencies with AfAs. PIs refer to <u>Annex A</u> for details. ² There are currently 21 ongoing AfAs. The 10 AfAs that have completed their term are: 1. Beyond Covid-19 Taskforce, 2. AfA on Supply Chain Digitalisation, 3. AfA on Sustainability, 4. AfA on Digitalising Built Environment, 5. AfA on Facilitating Smart Commerce, 6. AfA on Robotics, 7. AfA on EduTech, 8. AfA on MedTech, 9. AfA on AgriTech,and 10. AfA on Enabling Safe and Innovative Visitor Experiences. PIs refer to <u>Annex A</u> for details.



This is the Singapore Together movement in progress - where Singaporeans are 4 increasingly participating in meaningful dialogues about the complex issues we face and cocreating a way forward together. The AfAs, complemented by other forms of partnerships, are significant in showing how in big and small ways, every Singaporean can contribute to positive change.

31 SG TOGETHER ALLIANCES FOR ACTION FORMED TO ADDRESS THEMATIC ISSUES



SOCIAL SUPPORTA **NATIONALIDENTITY & SHARED VALUES^ GOVERNANCE & CIVIC ENGAGEMENT^ OUR DIVERSE SINGAPORE COMMUNITY** NATIONAL SECURITY & TOTAL DEFENCE **RACE & RELIGION**

- UPLIFT
- SG Cares Community Network
- AfA on Corporate Purpose AfA on Emerging Needs and Volunteerism

Youth Mental Well-being Network

- AfA for Integration in Society[#] Beyond Covid-19 Taskforce[&]



EDUCATION & TRAINING

- AfA for Lower-wage Workers AfA on Accurate Property Listings#
- AfA on Sustainable Spaces#
- AfA on Enabling Safe and Innovative Visitor
- Experiences*8
- AfA on Digitalising Built Environment*& AfA on EduTech*&
- AfA on Facilitating Smart Commerce*& AfA on Robotics*&
- AfA on Supply Chain Digitalisation*&
- AfA on Sustainability*
- AfA on MedTech*&
- AfA on AgriTech**



CARING FOR SENIORS

- Work-life Harmony AfA
- AfA for Caregivers of Persons with
- Disabilities AfA to Strengthen Marriage and Family
- Relationships



⁸Denotes the SG Together AfAs that have concluded its term.

Partnership highlights

HEALTH & WELLBEING

Mentoring AfA

ARTS & SPORTS

5 Singaporeans have shared that they want to play a part in co-creating solutions for pressing issues and working towards a just, caring and equal Singapore society, with opportunities for all. Many have aspirations to better support our lower-wage workers; build stronger families; take care of those from disadvantaged backgrounds; and strengthen our social cohesion - giving every Singaporean a stake in our society and not leaving anyone behind.

6 Government-citizen partnership efforts have helped us to uplift students and families from disadvantaged backgrounds to address social mobility. For example, MOE's UPLIFT programme has supported more than 45,000 students in partnership with over 50 organisations. Going forward, our partnership efforts will also help to provide disadvantaged students with a more nurturing home environment. Another such initiative is MSF's Community Link (ComLink), where Government agencies, community partners and volunteers come together to empower and uplift families with children living in rental housing.



Friends of the Parks AfA

Youth Stewards for Nature AfA

ENVIRONMENT

Road[#]

BUILT ENVIRONMENT & LIVEABILITY

Building Community Resilience @ Cambridge



DIGITALISATION & TECHNOLOGY^

Digital for Life Movement AfAs

- Sunlight AfA to Tackle Online Harms. especially those targeted at women and girls AfA to Enhance Digital Readiness Skills and
- Literacy for Daily Living
- AfA to Enhance Digital Access for Needy Beneficiaries
- AfA Online Ordering for Hawkers



The goal is to support these families towards Stability, Self-reliance and Social Mobility (3S). Since April 2019, ComLink has reached out to more than 3,500 families to understand their needs and aspirations. Agencies and partners then follow up with case support and also work with volunteers to offer customised programmes and services to these families. In the coming years, we plan to reach out and support all 14,000 families.

7 We are also increasing support for post-secondary students to deepen their skills. As part of the review on pathways in applied education, MOE consulted around 2,000 stakeholders, including students, alumni, parents, teachers, and industry partners. The policy recommendations, which were announced in January 2022, seek to support the unique strengths and diverse aspirations of ITE and polytechnic students, and equip graduates with the skills needed to thrive in the future economy.³

8 By working closely with tripartite partners, we are also helping to ensure that no one is left behind in our economic progress. The tripartite AfA for Lower-Wage Workers will continue its work to improve opportunities and working conditions for this group of workers.

9 We launched the Singapore Green Plan 2030 in February 2021 to advance our sustainability agenda as one nation. As part of the Singapore Together movement, the Green Plan offers citizens the opportunity to share their views and co-create solutions for a greener Singapore.

10 We invite all Singaporeans to join us on this journey. Singapore Together is not just about partnering the Government, but also citizens partnering one another, for a better Singapore. For more information on opportunities and resources available, visit www.sg.

Annexes

A. Key Impact from the 31 AfAs (and including the list of the 10 AfAs that have completed their terms)

³ For more information, please refer to: https://www.moe.gov.sg/news/press-releases/20220107-enhanced-flexibility-industry-readiness-and-support-for-polytechnic-and-ite-students



ANNEX A

PROGRESS AND IMPACT MADE BY THE 31 AFAS

- Please see below for the details to the progress of the 31 AfAs.
- Of these 31 AfAs, five were newly formed in past seven months⁴, 10 have since completed their terms. The updates on the completed AfAs are on pages 28 33.

S/N	AfA and Lead Agencies	ey Impact	
1.	AfA for Integration in Society (Affinity) [Newly-formed in the past seven months]	Involvement Singaporeans / members of the public involved	Key figures 20
	Ministry of Culture, Community and Youth (MCCY)	No. of organisat involved	tions 15
		Snapshot of the projects underta by the AfA mem	aken projects

⁴ Since the last media factsheet update on 26 June 2021.



S/N	AfA and Lead Agencies	Key Impact	
			workshops on micro- indignities.
		the principles of divers also featured four pers reached out to 70 parti	nicro-indignities with more than
2.	AfA on Accurate	Involvement	Key figures
	Property Listings [Newly-formed in the past seven months]	Singaporeans / members of the public involved	9
	Council for Estate Agencies	No. of organisations involved	9
		Snapshot of the projects undertaken by the AfA members	1 Project
		Impact / Progress	
			perty Listings will develop a orm to eliminate dummy and nts. It will:
		and property agents duplicate listings, lea	t spent by property consumers in sieving out dummy or ding to a more transparent, le property listing search
		invested to ensure th	ncies to channel resources heir agents publish accurate initiatives that value-add or isaction services.



S/N	AfA and Lead Agencies	Key Impact
		 Reduce unproductive use of resources by property portals to verify the authenticity and accuracy of property listings.
3.	AfA to Strengthen	Involvement Key figures
	Marriage and family Relationships [Newly-formed in the past seven months]	Singaporeans / members of the public involved69No. of organisations66
	Ministry of Social and Family Development (MSF)	involvedSnapshot of the projects undertaken by the AfA members6 ProjectsSupport for families through and with community partners.• Outreach efforts to families through and with community partners.Support for Newlyweds.• Support for Newlyweds.Parenting Together.• Support for Single Parents.Parents.• Support for Families with Early Risks.Strengthening Marriages and Families in Faith Communities.
		Impact / Progress
		• Addressed the trend of declining marriages and earlier divorce in marriage cohorts.
		 Identified and addressed gaps in the ecosystem of support for marriages and families.
		Increased community support for marriage and family strengthening initiatives.
		 Conducted Focus Group Discussion (FGD) on Single Unwed Parents involving AfA members and 17 citizens.
		Conducted FGDs on the review of the Maintenance of Parents Act (MPA) proposed amendments



S/N	AfA and Lead Agencies	Key Impact	
		involving AfA memb stakeholders.	pers and 147 citizens and
4.	AfA - Dementia-	Involvement	Key figures
	friendly Neighbourhood project [Newly-formed in the past seven months] Ministry of National	Singaporeans / members of the public involved No. of organisations involved Snapshot of the projects undertaken	40 6 1 Project
	Development, Centre for Liveable Cities (CLC)	by the AfA members Progress / Impact	
		 (PLWDs), caregivers prototype design ir neighbourhood, devel programmes to enable sense of security and The AfA aims to enable to better navigate their This will inform releva friendliness of neighbor 	nprovements in a specific op design ideas and support e PLWDs to age-in-place with a dignity in their neighbourhood. le persons living with dementia own neighbourhoods. In guidelines for the dementia- burhoods across Singapore, to a living with dementia, and build
5.	AfA on Sustainable Spaces [Newly-formed in the past seven months] National Environment Agency (NEA), Building	Involvement Singaporeans / members of the public involved No. of organisations	Key figuresNot available yet. TheAfA is still work-in-progress.5
	Agency (NEA), Building and Construction Authority (BCA)	involved Snapshot of the projects undertaken by the AfA members	 1 project Create and enhance sustainable spaces by promoting supply and adoption of building materials and furnishings with low



S/N	AfA and Lead Agencies	Key Impact	
			chemical emission in indoor spaces.
		Impact / Progress	
		different sectors to cre spaces. For a start, th supply and adoption furnishings with low	together stakeholders across eate and enhance sustainable e AfA will focus on promoting of building materials and v chemical emission (e.g. or spaces, where many people eir time.
		 Advocate the and furnishing specifying star towards the suproducts/solution (IAQ). Build on indus quality, e.g. three of local guide standards. Cultivate awar sustainable spat of guidebooks consumers undependent of standards. 	eve the following outcomes: use of low-emitting materials s in indoor spaces, through ndards (e.g. emission limits) upply and adoption of green ons that affect indoor air quality stry standards for indoor air ough review and establishment lelines, formalising industry eness on the importance of aces, e.g. through development to help solution adopters and lerstand what to look out for in indoor environments.
6.	SG Cares Community	Involvement	Key figures
	Network MCCY, MSF	Singaporeans / members of the public involved	25,100
		No. of organisations involved	174
		Snapshot of the projects undertaken by the AfA members	14 SG Cares Volunteer Centres
		Impact / Progress	



S/N	AfA and Lead Agencies	Key Impact	
		 community stakeholder reinforce collaboration Key to the SG Cares SG Cares Volunteer currently 14 SG Cares operation and by Marc Cares VCs in all 24 to Since May 2018, 5 agencies have come to sessions to collaboration meet the needs of com To date, 14 operational and deployed about 2 	Community Networks are the Centres (VCs); there are s Volunteer Centres (VCs), in ch 2022, there will be 24 SG bwns . 5,100 participants from 160 ogether through 29 networking te and co-create initiatives to
7.	AfA on Emerging	Involvement	Key figures
	Needs and	Singaporeans /	476
	Volunteerism	members of the public involved	
	Volunteerism MCCY		63
		public involved No. of organisations	 63 3 focus areas Support for mental wellness within the community⁵. Equipping seniors with digital skills to navigate a post-COVID-19⁶. volunteering landscape Expanding forms of giving through donations-in-kind⁷.

 ⁵ Led by SG Cares VC @ Jurong East, together with eight other organisations, this focus area aims to train and equip volunteers with knowledge on mental wellness. The programme name is 'Sound Mind Soft Heart'.
 ⁶ Led by RSVP Singapore to equip seniors with skills to adapt to the new normal
 ⁷ Led by Gift for Good to expand the scope of giving by strengthening the DIK ecosystem through a digital platform. The platform seeks to encourage in-kind donations to charities by having charities to post their DIK

needs and for donors to donate should there be a match



S/N	AfA and Lead Agencies	Key Impact	
		 As part of programme, 1 training to equindividuals and wellness supp 	Ilness within the community Sound Mind Soft Heart 00 volunteers have undergone ip them with skills to work with d families who require mental ort (deployment of volunteers to COVID-19 restrictions and
		COVID-19 volunteerin o Launched the Learning Cent o RSVP Singapor partners to pro	"Smart Seniors Applied tre" on 18 Feb 2022. The engaged 8 more potential wide training on topics such as tide hailing, food delivery, online
		 376 individual platform. 	
8.	Mentoring AfA	Involvement	Key figures
	MCCY, and National Youth Council	Singaporeans / members of the public involved	510* *Numbers exclude AfA Steering Committee Co- chairs and Members, and are non-unique.
		No. of organisations involved	78
		Snapshot of the projects undertaken by the AfA members	 3 Workshops for 3 focus areas ♦ Resources and training. ♦ Partnerships. ♦ Youth engagement.



S/N	AfA and Lead Agencies	Key Impact
		 Impact / Progress Galvanised 3P sectors and citizens to co-create/co-deliver the national movement together. Since the launch of AfA in Mar 2021, over 180 organisations and professionals have pledged their support and interest to be part of the AfA Through several AfA engagements with AfA Workgroup Leads and Sep AfA Engagement with 100 pax organisations representatives and individuals from the 3P sectors, the AfA landed on the 3 key focus areas – a) Training & Resources; b) Partnerships; and c) Youth Engagement. From the AfA engagements, more than 50% indicated interest to contribute to Mentoring AfA at various levels. This eventually led to onboarding of 19 core team members to support the 18 strong AfA Steering Committee members.
		 Broadened partnership with organisations to enable easy access of mentoring opportunities for youths. The AfA Listening Exercise on 15 Nov with 18 mentoring organisations gathered views on youths' needs as well as the types of support that might be helpful to improve the quality of existing mentoring programmes. A total of 12 organisations expressed interest to partner AfA to list 17 of their mentoring programmes on the neutral first-stop platform, WeConnect for youths have easy access to formal and informal mentoring opportunities. AfA is also fostering partnerships with other 3Ps non-mentoring organisations.
		 Generated greater awareness / interest of mentoring among youths to drive youths' participation in mentoring AfA Engagement with youths on the 23 Nov engaged a total 252 individuals through the sharing of personal mentoring experiences by the mentor-mentee pairs. All respondents to the post-event survey found the session



S/N	AfA and Lead Agencies	Key Impact	
		 personal mentor for 2022. To help youth journey, the AfA be the first-stop easily wayfind d to their specific I Following the 23 youths, WeConr with close to 2 mentoring pro 	80% would consider having a r to help them with their goals is kickstart their mentoring is working with WeConnect to platform so that youths can lifferent opportunities relevant life stages/needs. 3 Nov AfA Engagement with nect has over 350 visitorship 0 interests on the available ogrammes and over 30 be kept informed of future WeConnect.
9.	AfA on Corporate Purpose National Volunteer and Philanthropy Centre (NVPC)	 members of the public involved No. of organisations involved Snapshot of the projects undertaken by the AfA members Impact / Progress The NVPC is working waa national framework purpose. This will provid to measure their programaking as purpose-drive The first engagement see on developing a colle objectives of the AfA waa could contribute. Me importance of corporate Members defined the members 	ession held on 22 Oct focused ective understanding of the orkstream and how members embers also shared the



S/N	AfA and Lead	Key Impact
	Agencies	
		 A leadership dialogue with key business leaders held on 13 Jan 2022 focused on highlighting businesses' role in driving corporate purpose. The third engagement session was held on 14 Feb 2022 where members were involved in testing and validating the draft corporate purpose blueprint matrix for small, medium and large enterprises.
10.	AfA on Caregivers of	Involvement Key figures
	Persons with Disabilities	Singaporeans / members of the public involved> 1,700
	National Council of Social Service (NCSS)	No. of organisations 14 involved
	and SG Enable	Snapshot of the projects undertaken by the AfA members 2 Projects by the AfA members * Project 3i – 3-prong approach to develop community and mutual support (CAREconnect, CAREwell, CAREbuddy). * Community Circles to rally a group of volunteers around the caregiver to offer practical support. Impact / Progress
		 The AfA seeks to establish a community support model with self-sustaining support networks for caregivers to be connected, starting with two pilot sites in Boon Lay and Kampong Glam. Projects implemented has leveraged community partners and peer support to reach out to caregivers, including 93 trained community volunteers and experienced caregivers. Collaborations have been facilitated among partners through AfA such as Pilot of Community circles, collective outreach to build referral channels for caregivers and identify potential volunteers.



S/N	AfA and Lead Agencies	Key Impact
11.	Youth Mental Well- being Network MSF, Ministry of Education (MOE), and Ministry of Health (MOH)	InvolvementKey figuresSingaporeans / members of the public involved> 1,500No. of organisations involved0Snapshot of the projects undertaken22 Projects • Ranging from
		by the AfA members enhancing youths' emotional resilience to strengthening support among peers, and within the family, workplace and community.
		 Progress / Impact Facilitated collaborations among youths, parents, caregivers, and social sector and mental health professionals. Increased community engagement and support for youth mental well-being through the 22 projects. In the coming months, we plan to transit the Youth Mental Well-being Network to a new wider Network that will feaue on both youth and pon youth mental
		that will focus on both youth and non-youth mental health issues. The Network will be chaired by Minister of State (MOS) Alvin Tan, with the support of MOS Sun Xueling and Parliamentary Secretary Rahayu Mahzam. The name of this new Network is to be confirmed.
12.	Uplifting Pupils in Life	Involvement Key figures
	and Inspiring Families Taskforce (UPLIFT)	Singaporeans / > 250 residents involved
	MOE	No. of > 50 organisations involved
		Snapshot of the projects4 Projects\$ UPLIFT Community Network



S/N	AfA and Lead Agencies	Key Impact
		undertaken by the AfA members UPLIFT Enhanced School Resourcing + Strengthening school- community partnerships School-based Student Care Centres in all primary schools GEAR-UP programme in secondary schools Progress / Impact
		• UPLIFT Community Network has supported more than 300 primary and secondary students across four Social Service Office (SSO) towns ⁸ since its pilot began in Jan 2020. Support is coordinated at the town level to bring together agencies and community resources (e.g. UPLIFT Family Befrienders) to address the needs of the student and their families. The Network will be expanded nationwide in stages, starting with eight more towns from Jan 2022. When fully implemented, the Network will support about 1,800 students who need more help attending school more regularly each year.
		• UPLIFT Enhanced School Resourcing has supported more than 2,000 students annually in 23 pilot schools by providing schools with more resources, including teachers, to support students with greater needs through whole-school approaches and targeted interventions. The programme will be expanded to another 24 schools this year, bringing the total number of schools with enhanced resourcing to 47. When fully rolled out, the programme is expected to support around 13,000 students from about 100 schools.
		• More than 45,000 students have benefited from various support and programmes offered by our partners from over 50 organisations – including public agencies, Self-Help Groups, Social Service Agencies, corporates and volunteer groups.

⁸ The four towns are: Boon Lay, Bukit Merah, Kreta Ayer and Woodlands.



S/N	AfA and Lead Agencies	Key Impact			
		 GEAR-UP has been implemented in 120 secondary schools, supporting about 3,000 vulnerable and atrisk students from disadvantaged backgrounds. Through customised activities that cater to students' needs and interests, GEAR-UP strengthens protective factors like school connectedness, learning motivation and resilience. MOE has increased the number of school-based Student Care Centres (SCCs) from less than 50 schools in 2012 to all primary schools in 2021. Enrolment in school-based SCCs has also grown from 3,000 in 2012 to around 31,300 in 2022. In addition, schools have stepped up efforts to identify, enrol and provide support to students who would most benefit from after-school care in school-based SCCs. To facilitate their enrolment, schools proactively reach out to their families to encourage them to enrol their children in SCCs and work with community partners to better support these families. 			
13.	AfA for Lower-Wage	Involvement	Key figures		
	Workers	Singaporeans /	50		
	Tripartite partners –	members of the public involved			
	MOM, NTUC, SNEF	No. of organisations involved	Nil		
		Snapshot of the projects undertaken by the AfA members	 8 ground-up projects Progressive Wage (PW) Mark Consumer Campaign to encourage consumers to show solidarity for LWW by paying more for goods and services. 'Makan & Shine' Programme for volunteers to learn about the lives and needs of LWW over casual meals and offer 		





S/N	AfA and Lead Agencies	Key Impact		
14.	AfA on Work-Life Harmony Tripartite partners – MOM, NTUC and SNEF	 Strengthen respect and appreciation from the public Encourage supportive working environments to allow lower-wage workers to thrive mentally and physically Increase support for and returns from upskilling Encourage consumer support for progressive wages The projects complement the Tripartite Workgroup on Lower-wage Workers (TWG-LWW)'s recommendations and when implemented will together uplift our lower-wage workers. The TWG-LWW recognised there is scope to grow and sustain the Alliance, so that uplifting lower-wage workers is a whole of society endeavour. Involvement Key figures Singaporeans / 140 Mo. of organisations involved Snapshot of the projects undertaken by the AfA members An employee survey to review employees' state of work-life harmony. An employer self-assessment tool to review companies' provision of work-life support. A metholder modular guide on implementing work-life practices at workplaces. An after-hours work communication policy template. 		



S/N	AfA and Lead Agencies	Key Impact		
			A series of articles and infographics to promote work-life harmony, targeted at employers and employees respectively.	
		Progress / Impact		
		00	employers, HR professionals, igh the five Community of ised.	
		 Three sector-specific implementation guidebooks were developed to encourage and support more companies in implementing work-life harmony practices. 		
		 A handbook to organise sector-specific Community of Practice (CoP) and a HR playbook on hybrid workplaces were developed, in partnership with the Institute of Human Resource Professionals (IHRP), to better equip employers with relevant knowledge of work-life harmony practices and to sustain ground-up efforts to promote work-life harmony. 		
		• Tripartite partners will leverage and expand the Work Life Ambassador (WLA) scheme to sustain the AfA efforts. The scheme was launched by TAFEP in Feb 2020 to raise awareness on the business value of WLH and promote personal ownership of Work-life Harmony.		
15.	Digital for Life movement: AfA on	Involvement	Key figures	
	Online Ordering for Hawkers	Singaporeans / members of the public involved	23	
	Ministry of Communications and Information (MCI),	No. of organisations involved	16	
	Ministry of Sustainability			



S/N	AfA and Lead Agencies	Key Impact		
	and the Environment (MSE), Infocomm Media and Development Authority (IMDA), and NEA	Snapshot of the projects undertaken by the AfA members2 Projects 		
		Progress / Impact		
		• Digital Ambassadors (DAs) from the SG Digital Office (SDO) have engaged stallholders in hawker centres managed by NEA or NEA-appointed operators to raise awareness on the online ordering options available. Through this effort, we saw an increase of NEA hawkers signing up for online ordering services from 34% in June to 47% by September 2021 during the outreach period. 660 hawkers signed up for the first time.		
		• Three workstreams were formed to develop initiatives to address various challenges faced by hawkers. This includes supporting less digitally savvy hawkers, providing more options for hawkers to onboard online platforms, and developing more sustainable business models for online ordering. Two initiatives were announced on 23 Sep 2021 after the third AfA meeting.		
		• One recommendation is to set up a Digital Support for Hawkers (DSH) group, comprising passionate individuals from the community or hawkers, to support local hawker centres. The DSH group will provide peer support to help less digitally savvy hawkers embrace digital opportunities. 30 hawker centres had expressed interest in piloting this initiative To complement the initiative, NEA will be developing a step-by-step Digital Support Guide for Hawker with a set of best practices for hawkers which Hawkers' Association and Grassroots Organisations could also use to better support hawkers in embracing digitalisation opportunities.		
		 The second initiative is the Common Acquirer model supported by online ordering platforms (Deliveroo, Food Panda, Grab and WhyQ). The model will be 		



S/N	AfA and Lead Agencies	Key Impact		
		piloted at 14 hawker centres. Under this pilot, hawkers will have easy access to all customers of the various platforms and will enjoy the convenience of an integrated interface to receive and manage orders through a single device or via an on-site Hawker Captain deployed at each hawker centre to place and coordinate orders. WhyQ will manage transactions and payments to hawkers, with same-day payments and no commissions charged to hawkers. Consumers can access a wider selection of hawker stalls through their preferred online ordering platforms. Hawkers will thus be supported to expand their digital presence and offerings, while consumers will have access to more information about their favourite hawker and hawker centre's offerings and more food options. As more hawkers participate in online food delivery, platforms and delivery companies will experience more and higher value transactions, and hawkers will improve their businesses.		
16.	Digital for Life Movement:	InvolvementKey figuresSingaporeans /48		
	AfA to Tackle Online Harms, especially those targeted at women and girls (Sunlight AfA)	members of the public involved		
		No. of organisations Not applicable		
		Snapshot of the projects undertaken5 Projects\$Public Education		
	MCI	by the AfA members Victim Support		
	•	 Youth Engagement Volunteerism 		
		Progress / Impact		
		• From Jul to Oct 2021, MCI supported the private- public collaboration with DBS and Singapore Judiciary, under the Sunlight AfA, on a community hackathon to generate innovative solutions for safer and kinder online spaces. Four winning teams out of 28 participating teams were selected for "Most Innovative", "Most Feasible", "Most Life-Changing" or "Most Human-Centered" award. A resource package containing 28 ideas that the community can		



S/N	AfA and Lead Agencies	Key Impact			
		 implement to foster safer and kinder online spawas also launched. From Oct to Jan 2022, MCI also supported one of teams under the Youth Action Challenge Season mental well-being track, featuring sub-themes digital well-being/cyber wellness and online harm In conjunction with Safer Internet Day 2022, Sunlight AfA organised a webinar "Together for Better Internet: Protecting Women & Girls from Or Harms" on 8 Feb 2022. The webinar, which matargeted parents, saw over 180 participants attendance. AfA member Ms Carol Loi modera discussions, where a panel of professionals from social, research, healthcare and technology sect covered four key topics, namely (i) the landscap online harms; (ii) children's perceptions of their or experiences; (iii) what parents could do to I children navigate online spaces safely; (iv) efforts technology companies to create safe or environments for users. 			
17.	Digital for Life Movement: AfA to Enhance Digital Readiness Skills and Literacy for Daily Living Smart Nation and Digital Government Group (SNDGG), MCI, IMDA	Involvement Singaporeans / members of the public involved No. of organisations involved Snapshot of the projects undertaken by the AfA members	community groups 2 Projects ❖ 13,400 participants		



S/N	AfA and Lead Agencies	Key Impact		
			series, curated by more than 15 partners, introduces tech applications for kids and young families.	
		Progress / Impact		
			d-up efforts aimed at equipping sic digital skills to enable them ed lives.	
		platform that provides	r, is an online engagement free learning opportunities for den their digital awarensss and	
		participants' awarenes Smart Nation effor participants' unders increased by 8.4% to	1 , ,	
			to seek more business and o roll out programmes that are nity.	
18.	Digital for Life	Progress / Impact		
	Movement: AfA to Enhance Digital Access for Needy Beneficiaries SNDGG, MCI, IMDA	• The AfA is developing an informational way-finding portal to provide community organisations with more curated information about partners who are providing digital devices to seniors and low-income groups.		
		• With this one-stop portal, community organisations can easily search for digital devices on behalf of their beneficiaries, since partners will be able to list their digital device schemes on a common portal.		
19.	Youth Stewards for	Involvement	Key figures	
	Nature (YSN) AfA NParks	Singaporeans / members of the public involved	> 80	



S/N	AfA and Lead Agencies	Key Impact		
		No. invo	of organisations lved	Not applicable *Youth from tertiary institutions & A level students
		proje	pshot of the ects undertaken he AfA members	 16 Projects across 3 categories Landscape design and garden implementation. Biodiversity research and human-wildlife co- existence. Community projects and programmes.
		Progress	/ Impact	
		18 to relatin natur mento youth create	25 years old to ng to urban gre e conservation an orship of NParks s are encourage e solutions to add	form for youths aged between study and develop solutions eenery, wildlife management, ad climate resilience, under the staff. Through the projects, the d to think out of the box and dress issues and reach out to eholders in the community.
		 To involve young Singaporeans in building our Nature, 20 experienced mentors from NParks of the youth stewards in undertaking challe biodiversity, conservation and horticulture projection 		d mentors from NParks guided in undertaking challenging
		NPari the sa youth 22 Ja co-me	ks is offering more ame categories o s took part in the m. Some of the Y	ssful inaugural YSN 2021, e projects for YSN 2022 across f projects and more than 150 YSN 2022 opening session on YSN alumni are also playing a elp guide and nurture this next s.
20.	Friends of the Parks AfA	Invo	olvement	Key figures



S/N	AfA and Lead Agencies	Key Impact		
	NParks	Singaporeans / members of the public involved1,900No. of organisationsVarious government		
		involved agencies, nature groups, non-governmental organisations, schools and other stakeholders.		
		Snapshot of the projects undertaken by the AfA members 17 Projects Aims to co-create 50 new and redeveloped parks in the next 5 years, starting from 2020.		
		 Progress / Impact Enabled communities to come together to play a more active role for their living environment by involving them in co-designing parks, as well as in co-implementing and co-managing them. Build ownership and provide support for ground-up initiatives. Identify advocates and champions in the community to form a Friends group. As of March 2022, FotP Engagement for 12 parks were completed, with another 5 ongoing. Focus will also be given to co-building some of these parks together with the community. For completed parks, NParks aims to encourage community activities with the aim to form a Friends of the Part group. 	g p y x x s e e d y	
21.	AfA on Building Community Resilience at Cambridge Road MND, CLC	InvolvementKey figuresSingaporeans / members of the public involved50050 champions (key members); 500 individuals engaged		
		No. of organisations 7 involved		



S/N	AfA and Lead Agencies	Key Impact		
			Snapshot of the projects undertaken by the AfA members	 3 Projects Kickstarted with the community together with MND/CLC: Community Green Corridor at Cambridge Road; Social space activation; and Climate change conversations. The champions have since completed/planned another 15 projects
				on their own initiative.
		<u>Pro</u>	gress / Impact	
		• Under this AfA, CLC engaged over 500 residents and volunteers in the Cambridge Road neighbourhood to crowdsource ideas and conceptualise a community-led climate action plan, aimed at improving liveability and building the community's resilience to climate change impact.		
		• Community champions led the way in implementing environmental improvement projects through greenery and art; as well as organised 'conversations' webinars and workshops to co- generate new ideas and encourage 'peer-to-peer' learning.		
		• Notable outcomes include a 80m-long Green Corridor which connects housing estates by improving thermal comfort and promoting walkability within the neighbourhood. It features a multi-tier planting co-designed, planted and maintained by the community, with technical support from agencies like NParks and PA.		
			to cultivate a greater se resilience amongst the building confidence in t action to improve their	ement and participation helped ense of ownership and community, encouraging and their ability to take collective neighbourhood, and how their ibute to national efforts on



LIST OF THE 10 AFAS THAT HAVE COMPLETED THEIR TERMS

S/N	AfA and Lead	Key Impact			
	Agencies				
22.	Agencies Beyond Covid-19 Taskforce NCSS	member public No. of involve Snaps project by the <u>Progress / I</u> • The Tas plans a agencie to emer feedbac	mpact mpact skforce has dev more ans / mpact mpact more ans / mpact mpact mpact more ans dev more ans d	in Service Delivery	
		iv.	Mobilisation	Leadership Capabilities for the	
AfAs	under the Emerging	Stronger Taskf	orce		
	Involvement	Key figures			
	 Singaporeans / members of the public involved 	~1,800			
	 No. of organisations involved 	~900			
	 Snapshot of the projects undertaken by 	Please refer to the individual AfAs below for more information.			



S/N	AfA and Lead	Key Impact
	Agencies	
	the AfA members	
23.	AfA on Enabling Safe and Innovative Visitor Experiences Singapore Tourism Board (STB)	
24.	AfA on Digitalising Built Environment Singapore Business Federation, BCA	 Catalysed the launch of the Common Data Environment Data Standards, and introduced a two- stage training programme to equip value chain partners with the necessary digital tools and knowledge. Encouraged digital collaboration amongst industry stakeholders without needing players to conform to a single platform. Generated a "pull effect" by establishing the Coalition for Built Environment Digitalisation, an industry digital partnership, with more than 300 companies and 25 projects onboarded within six months. Developed training initiatives to equip value chain partners, such as developers, contractors, and designers, with the necessary digital tools and knowledge.



S/N	AfA and Lead	Key Impact
25.	Agencies AfA on EduTech MOE	 Supported new partnerships and EduTech ventures as real-life pathfinders to identify what is needed to unlock synergies within the EduTech community.
		• Brought over 200 stakeholders, including Institutes of Higher Learning, private education providers and startups, together to identify key growth opportunities and enablers, and to support ventures piloting new forms of partnership.
		• Galvanised the nascent EduTech community to agree on a path forward with a common goal.
		• Venture building to ideate venture concepts and advance EduTech in Singapore, which inspired stakeholders to explore collaboration, and aggregate resources to pursue mutually beneficial opportunities.
		• Unlocked ecosystem synergies, such as the partnership between Kydon and SkillsFuture Singapore (SSG) to test out a delivery platform (ZilLearn Skills), and pilot the use of SkillsFuture Credit on a subscription basis.
26.	AfA on Facilitating Smart Commerce Enterprise Singapore	• Developed prototypes of omni-channel retail strategies to create opportunities for the Retail sector to adapt to evolving consumer preferences.
		• Demonstrated the benefits of adopting omni-channel retail strategies to local retailers, through launching the CapitaLand x Shopee 11.11 Campaign and IMM Virtual Mall.
		• Demonstrated how a collaborative approach could create a mutually beneficial retail ecosystem, and generate a win-win situation for all players.
		 Campaigns benefitted more than 70 brands, including local retail brands and F&B establishments, such as SK Jewellery, Skin Inc, and Ajisen Ramen.
		 Applied the learning points gathered from the campaigns to extend its partnership with an "Exporting Singapore Brands" incubator programme,



S/N	AfA and Lead Agencies	Key Impact
		 that sought to reduce the lead time for local brands to venture beyond the Singapore market. Provided brick-and-mortar retailers and establishments the opportunity to deepen customer
27.	AfA on Robotics	engagement via online and offline presence, and expand consumer base beyond our shores.
21.	NEA, Land Transport Authority	 <u>ArA on Robotics (Transport)</u> Deployed Singapore's first autonomous vehicle (AV) revenue service. Gleaned insights on commuters' expectations of AV services, user experience, and feedback. Understood the optimal price point for running lastmile services using an AV fleet for future commercial deployments. Established track record for local companies to scale internationally. <u>AfA on Robotics (Cleaning)</u> Established a set of commercial terms to enable greater adoption of robotics solutions in the cleaning sector. Defined standardised "classes" of robots, and their capabilities. Established a base for a viable procurement, and contracting model for end clients to adopt.
28.	AfA on Supply Chain Digitalisation Ministry of Trade and Industry, IMDA	 Launched a common data infrastructure (CDI) – SGTraDex, to facilitate trusted and secure data exchange and platform, interoperability, and drive efficiency, productivity, and resilience through physical, financial, and information flows. Brought together more than 50 supply chain players to identify opportunities and solutions across the end- to-end supply chain journey. Created a plug-and-play infrastructure to enable businesses of all sizes to access data securely across the supply chain journey. Strengthened access to new markets, fulfilment, and financing opportunities through e-marketplaces and



S/N	AfA and Lead Agencies	Key Impact
		took important steps to strengthen Singapore's position as a hub for international trade.
29.	AfA on Sustainability Monetary Authority of Singapore	Established a carbon marketplace - Climate Impact X, for trading high-quality carbon credits.
		• Developed the GreenPass, a green standard and one-stop solution for companies to measure, mitigate, and offset their carbon footprint.
		• Validated an investible business case to catalyse the ecosystem.
		 Provided insights into the building blocks required to develop Singapore as a carbon services and trading hub.
30.	AfA on MedTech A*STAR	• Reviewed Singapore's in-vitro diagnostics (IVD) value chain to identify critical bottlenecks, and determined opportunities for developing local capabilities for core processes.
		• Identified building Singapore's capability in lyophilisation for IVD products as an area to anchor end-to-end activities in IVD product development and commercialisation value chain in Singapore.
31.	AfA on AgriTech Singapore Food Agency	 Identified the challenges of conventional farming in Singapore, and determined areas of intervention through leveraging frontier agriculture technologies, such as indoor vertical farming, to amplify land and labour productivity, to produce more and higher quality food.
		• Gathered insights from various key stakeholders on the key constraints for operating in a local context, before embarking on the study of a new platform model that could enhance local vegetable production.
		 Demonstrated the possibility of indoor vertical farming.
		 Initiated a study on how a new platform model could help overcome constraints of scale for local production of Asian leafy greens.



S/N	AfA and Lead Agencies	Key Impact
		Steered the broader industry into action.